IANA Naming Function Monthly Performance Report

October 2026

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Summary of Performance

Metric	Category	Expected	Actual	Detail
Submission				
Acceptance Recognition	Routine (Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	Routine (Non-Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	gTLD Creation/Transfer	≤60s (95.0%)	✓ 0.00s	p6
Acceptance Recognition	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p6
Acceptance Recognition	Other Changes	≤60s (95.0%)	✓ 0.00s	p6
Manual Lodgment Time	Routine (Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	Routine (Non-Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	gTLD Creation/Transfer	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	ccTLD Creation/Transfer	≤3d (95.0%)	✓ —	p8
Manual Lodgment Time	Other Changes	≤3d (95.0%)	✓ —	p8
Technical Checks				
Technical Check (First)	Routine (Technical)	≤50m (95.0%)	✓ 2.59m	p9
Technical Check (First)	gTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	ccTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	Other Changes	≤50m (95.0%)	✓ 2.04m	p10
Technical Check (Retest)	Routine (Technical)	≤10m (95.0%)	✓ 3.26m	p10
Technical Check (Retest)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	Other Changes	≤10m (95.0%)	✓ 1.89m	p11
Technical Check (Supplemental)	Routine (Technical)	≤10m (95.0%)	✓ 1.55m	p12
Technical Check (Supplemental)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	Other Changes	≤10m (95.0%)	✓ 1.87m	p13
Contact Confirmations				
Email Dispatch	Routine (Technical)	≤60s (95.0%)	✓ 6.469s	p13
Email Dispatch	Routine (Non-Technical)	≤60s (95.0%)	✓ 3.350s	p14
Email Dispatch	gTLD Creation/Transfer	≤60s (95.0%)	✓ 1.871s	p14
Email Dispatch	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p14
Email Dispatch	Other Changes	≤60s (95.0%)	✓ 1.964s	p14
Recognition of Confirmation	Routine (Technical)	≤60000ms (95.0%)	✓ 0.41ms	p15
Recognition of Confirmation	Routine (Non-Technical)	≤60000ms (95.0%)	✓ 0.52ms	p15
Recognition of Confirmation	gTLD Creation/Transfer	≤60000ms (95.0%)	✓ 0.65ms	p15
Recognition of Confirmation	ccTLD Creation/Transfer	≤60000ms (95.0%)	✓ —	p16
Recognition of Confirmation	Other Changes	≤60000ms (95.0%)	✓ 0.42ms	p16
Staff Processing				
Validation and Reviews	Routine (Technical)	≤5d (90.0%)	✓ 0.56d	p17
Validation and Reviews	Routine (Non-Technical)	≤5d (90.0%)	✓ 1.72d	p17
Validation and Reviews	gTLD Creation/Transfer	≤10d (90.0%)	✓ 0.57d	p17
Validation and Reviews	ccTLD Creation/Transfer	N/A	—	p18
Validation and Reviews	Other Changes	N/A	1.79d	p18
Third Party Approval	ccTLD Creation/Transfer	N/A	—	p19
ccTLD Creation/Transfer				

Metric	Category	Expected	Actual	Detail
Submission Review	Staff Review	≤14d (100.0%)	✓ —	p20
Requester Clarification	Requester Clarification	N/A	—	p21
Report Preparation	Report Preparation	≤21d (100.0%)	✓ —	p22
Implementation				
Root Zone Publication	Routine (Technical)	≤72h (99.0%)	✓ 21.45h	p23
Root Zone Publication	gTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	ccTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	Other Changes	N/A	4.02h	p24
Notification of Completion	Routine (Technical)	≤60s (95.0%)	✓ 15.95s	p24
Notification of Completion	Routine (Non-Technical)	≤60s (95.0%)	✓ 3.29s	p25
Notification of Completion	gTLD Creation/Transfer	≤60s (95.0%)	✓ 0.93s	p25
Notification of Completion	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p25
Notification of Completion	Other Changes	≤60s (95.0%)	✓ 6.29s	p25
System Availability				
IANA Website	IANA Site Availability	≥99%	✓ 100.00%	p26
Root Zone Management System	RZM Availability	≥99%	✓ 100.00%	p27
Directory Service	WHOIS Availability	≥99%	✓ 100.00%	p28
Root Zone Service Level Dashboard	Dashboard Availability	≥99%	✓ 100.00%	p29
Credential Recovery	Credential Recovery Response	≤60s (95.0%)	✓ 1.50s	p30
Credential Change	Credential Change	≤300s (95.0%)	✓ 1.235s	p31
Accuracy				
Root Zone File	Routine (Technical)	100%	✓ 100.00%	p32
Root Zone File	gTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	ccTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	Other Changes	100%	✓ 100.00%	p32
Root Zone Database	Routine (Technical)	100%	✓ 100.00%	p33
Root Zone Database	Routine (Non-Technical)	100%	✓ 100.00%	p33
Root Zone Database	gTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	ccTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	Other Changes	100%	✓ 100.00%	p34
Enquiry Processing				
Time to acknowledge	Manual Enquiries	≤60s (95.0%)	✓ 0.35s	p34
Time to initial response	Manual Enquiries	≤5d (90.0%)	✓ 0.66d	p35
Label Generation Rulesets				
Review Time	Review Time	≤5d (90.0%)	✓ 0.95d	p36
Implementation Time	Implementation Time	≤7d (90.0%)	✓ 2.90d	p37
Requester Clarification	Requester Clarification	N/A	1	p38
Time per Actor	IANA	N/A	2.92d	p39
Time per Actor	Requester	N/A	0.14d	p39
Time per Actor	Authorizer	N/A	0.76d	p39
Time per Actor	Regulatory	N/A	0.01d	p39
Request Volumes	Request Volumes	N/A	7	p40

Percentage of SLA thresholds met of those defined	**64 of 64 (100.0%)**

Exceptions and Narrative for Reporting Period

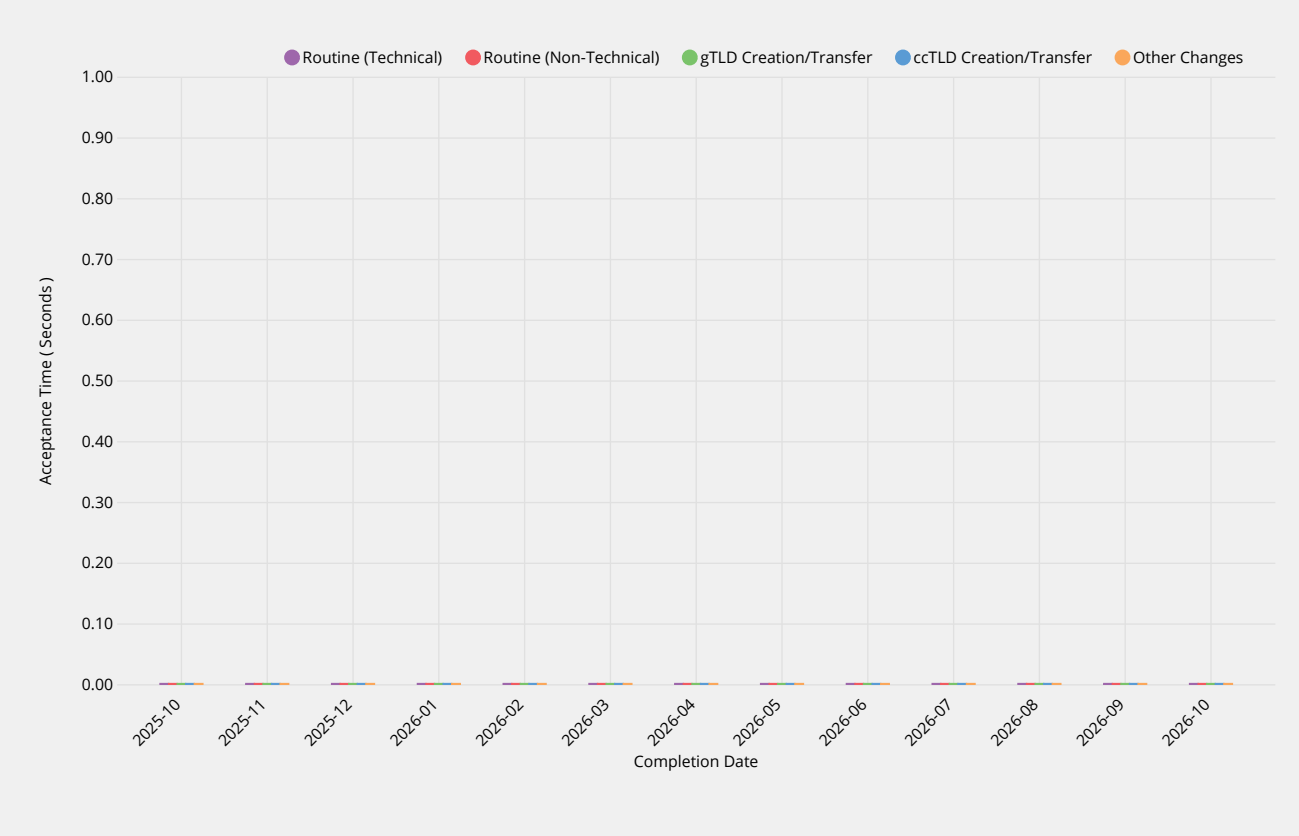
There were no exceptions for the reporting period.

Detailed Performance for Reporting Period

Submission

Acceptance Recognition

Time for ticket confirmation to be sent to requester following receipt of change request via automated submission interface.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Acceptance Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	21	23	108	41	64	38	50	22	48	55	45	81	419
Mean Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Shortest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Longest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

Routine (Non-Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Acceptance Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	268	49	71	23	12	90	62	18	31	31	27	37	28
Mean Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Shortest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

Routine (Non-Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Longest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

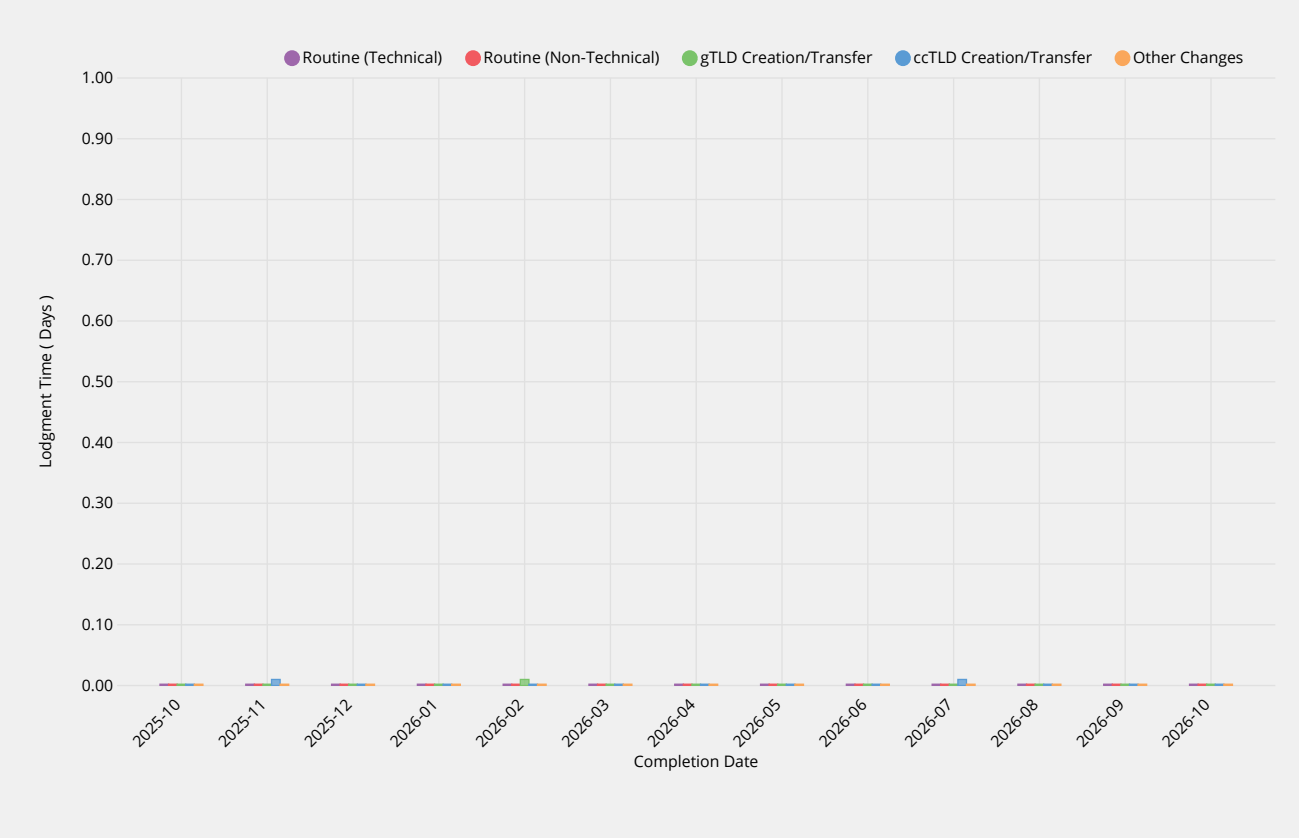
gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Acceptance Time	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	4	1	0	1	3	4	2	3	0	2	0	0	3
Mean Time	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—	0.00s
Shortest Time	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—	0.00s
Longest Time	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—	0.00s
Median Time	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—	0.00s
PStDev Time	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—	0.00s

ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Acceptance Time	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	0	1	0	0	0	0	0	0	1	1	0	0	0
Mean Time	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—	—
Shortest Time	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—	—
Longest Time	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—	—
Median Time	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—	—
PStDev Time	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—	—

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Acceptance Time	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	2	0	3	0	2	0	0	1	0	0	2	5	5
Mean Time	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s	0.00s
Shortest Time	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s	0.00s
Longest Time	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s	0.00s
Median Time	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s	0.00s
PStDev Time	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s	0.00s

Manual Lodgment Time

Time for lodgment of change request into RZMS by ICANN staff on behalf of request sent by email.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Lodgment Time	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	3	0	1	0	0	0	0	0	0	0	0	0	0
Mean Time	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—	—
Shortest Time	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—	—
Longest Time	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—	—
Median Time	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—	—
PStDev Time	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—	—

Routine (Non-Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Lodgment Time	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	2	2	2	0	3	0	0	0	0	0	0	0	0
Mean Time	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—	—
Shortest Time	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—	—
Longest Time	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—	—
Median Time	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—	—
PStDev Time	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—	—

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Lodgment Time	0.00d	0.00d	—	0.00d	0.01d	0.00d	0.00d	0.00d	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Lodgment Count	2	1	0	1	3	4	1	2	0	0	0	0	0
Mean Time	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—	—	—
Shortest Time	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—	—	—
Longest Time	0.00d	0.00d	—	0.00d	0.01d	0.00d	0.00d	0.00d	—	—	—	—	—
Median Time	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—	—	—
PStDev Time	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—	—	—

ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Lodgment Time	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	1	0	0	0	0	0	0	1	1	0	0	0
Mean Time	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—	—
Shortest Time	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—	—
Longest Time	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—	—
Median Time	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—	—
PStDev Time	—	0.00d	—	—	—	—	—	—	0.00d	0.00d	—	—	—

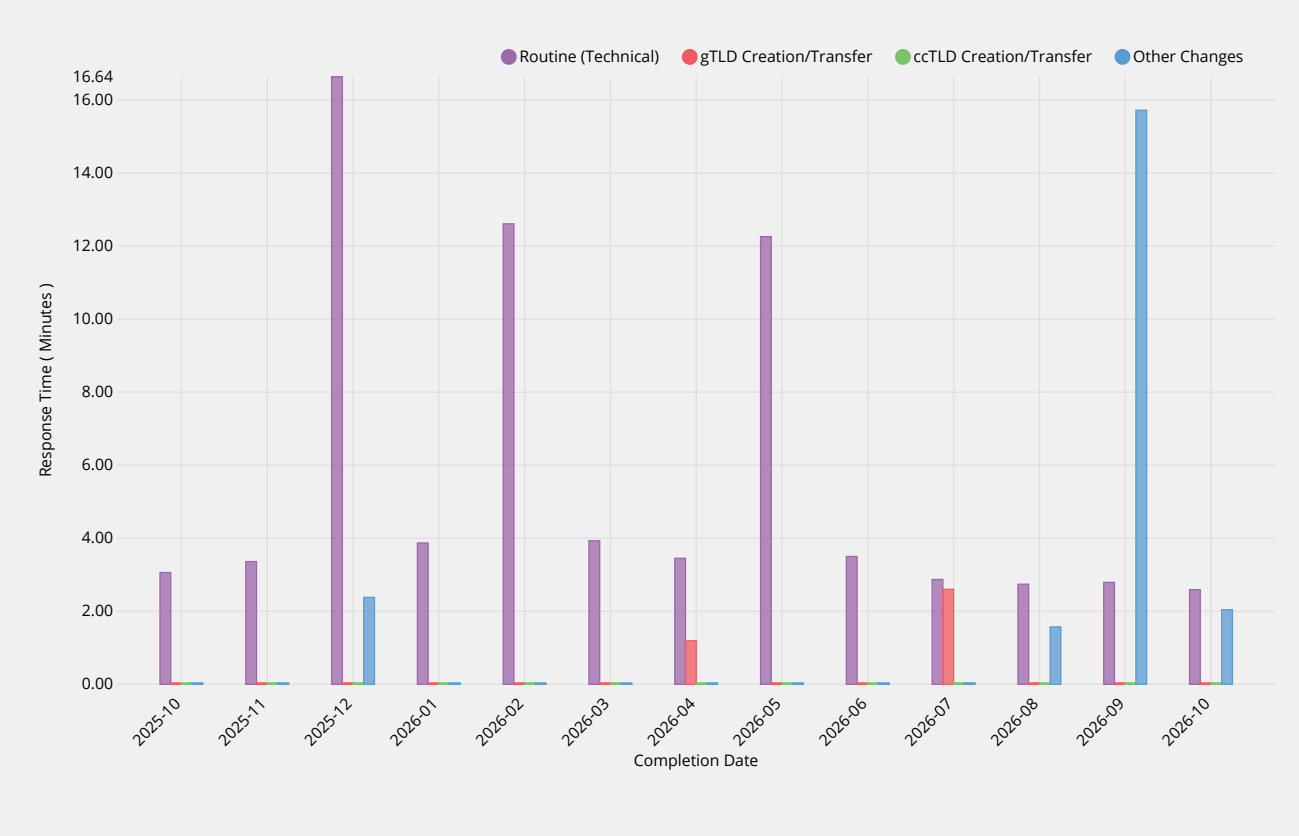
Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Lodgment Time	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	1	0	0	0	2	0	0	0	0	0	0	0	0
Mean Time	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—	—
Shortest Time	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—	—
Longest Time	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—	—
Median Time	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—	—
PStDev Time	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—	—

Technical Checks

Technical Check (First)

Time to return results for technical checks following submission of request via automated submission

interface.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	3.06m	3.36m	16.64m	3.87m	12.61m	3.93m	3.45m	12.26m	3.50m	2.87m	2.74m	2.79m	2.59m
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	21	21	108	41	64	38	50	22	47	54	45	80	419
Mean Time	2.04m	2.15m	3.17m	2.25m	3.31m	2.11m	2.42m	2.68m	2.51m	2.44m	1.82m	1.81m	1.46m
Shortest Time	0.86m	1.39m	0.95m	1.19m	0.87m	0.73m	0.93m	1.02m	1.18m	0.86m	1.03m	0.86m	0.56m
Longest Time	3.32m	3.56m	30.80m	4.52m	23.12m	16.37m	16.94m	13.24m	18.04m	17.09m	3.11m	17.26m	16.60m
Median Time	2.07m	2.09m	1.91m	2.22m	2.39m	1.47m	1.62m	1.63m	2.07m	1.85m	1.71m	1.47m	1.34m
PStDev Time	0.69m	0.60m	4.62m	0.84m	3.78m	2.61m	2.97m	3.29m	2.38m	2.91m	0.47m	1.84m	0.97m

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	—	—	—	—	—	—	1.19m	—	—	2.60m	—	—	—
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	0	0	0	0	0	1	0	0	2	0	0	0
Mean Time	—	—	—	—	—	—	1.19m	—	—	2.30m	—	—	—
Shortest Time	—	—	—	—	—	—	1.19m	—	—	1.96m	—	—	—
Longest Time	—	—	—	—	—	—	1.19m	—	—	2.63m	—	—	—
Median Time	—	—	—	—	—	—	1.19m	—	—	2.30m	—	—	—
PStDev Time	—	—	—	—	—	—	0.00m	—	—	0.33m	—	—	—

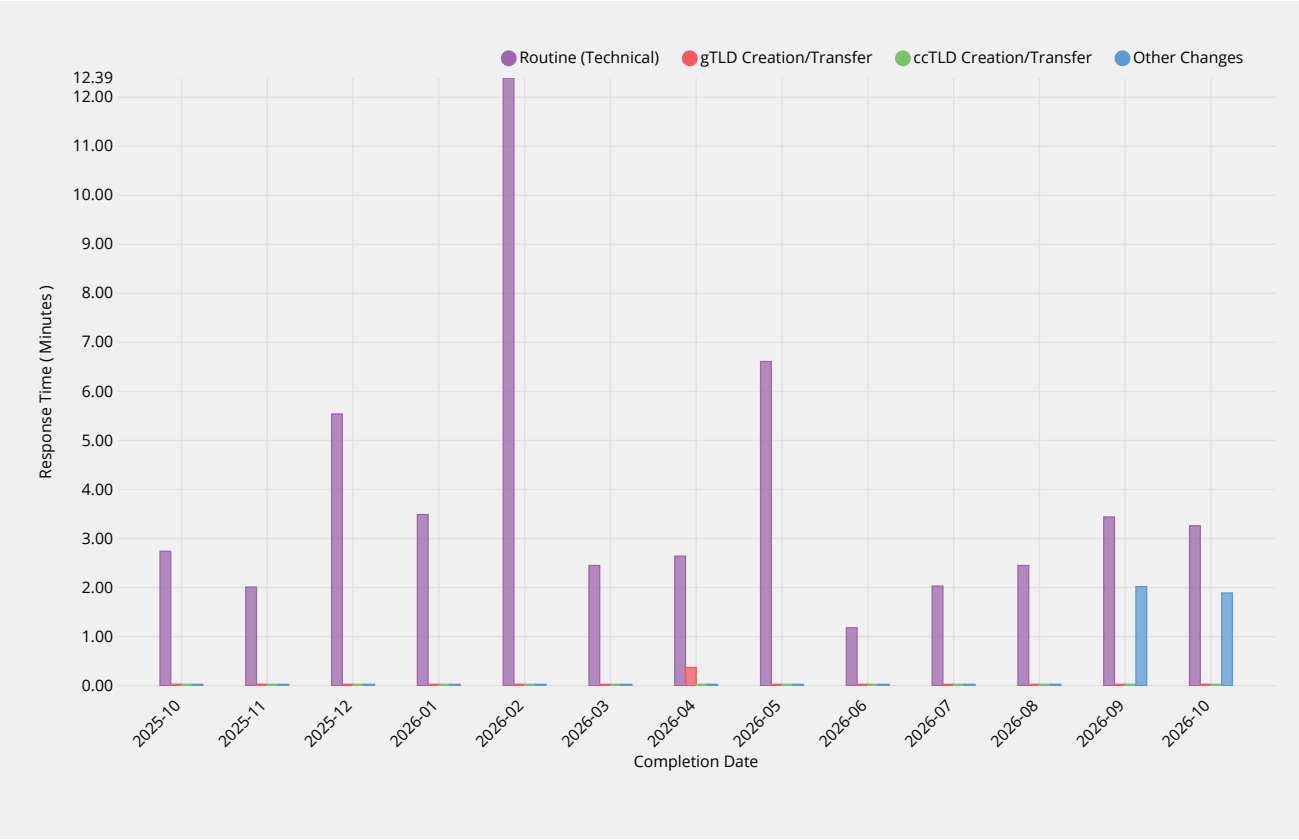
ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	2026-10
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	2026-10
Response Time	—	—	2.38m	—	—	—	—	—	—	—	1.57m	15.72m	2.04m
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	0	2	0	0	0	0	0	0	0	2	3	4
Mean Time	—	—	2.09m	—	—	—	—	—	—	—	1.50m	7.44m	1.91m
Shortest Time	—	—	1.77m	—	—	—	—	—	—	—	1.41m	2.50m	1.78m
Longest Time	—	—	2.41m	—	—	—	—	—	—	—	1.58m	17.17m	2.06m
Median Time	—	—	2.09m	—	—	—	—	—	—	—	1.50m	2.66m	1.90m
PStDev Time	—	—	0.32m	—	—	—	—	—	—	—	0.08m	6.88m	0.11m

Technical Check (Retest)

Time to return results for subsequent performance of technical checks during retesting due to earlier failed tests.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	2026-10
Response Time	2.74m	2.01m	5.54m	3.49m	12.39m	2.45m	2.64m	6.61m	1.18m	2.03m	2.45m	3.44m	3.26m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	169	7	99	209	50	79	141	13	27	211	20	50	144
Mean Time	1.97m	1.07m	2.00m	2.40m	3.48m	1.01m	2.29m	2.08m	0.85m	1.22m	1.95m	2.23m	2.02m
Shortest Time	0.24m	0.61m	0.29m	0.65m	0.47m	0.29m	0.37m	0.48m	0.54m	0.08m	0.78m	0.27m	0.28m
Longest Time	17.12m	2.20m	19.03m	18.23m	16.47m	3.84m	17.53m	12.42m	1.33m	16.82m	15.89m	16.15m	16.82m

Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Median Time	1.62m	0.79m	0.76m	2.76m	1.96m	0.60m	1.97m	0.87m	0.82m	1.19m	1.20m	1.73m	1.80m
PStDev Time	3.07m	0.55m	3.04m	1.84m	3.52m	0.77m	2.59m	3.08m	0.18m	1.88m	3.21m	2.88m	2.22m

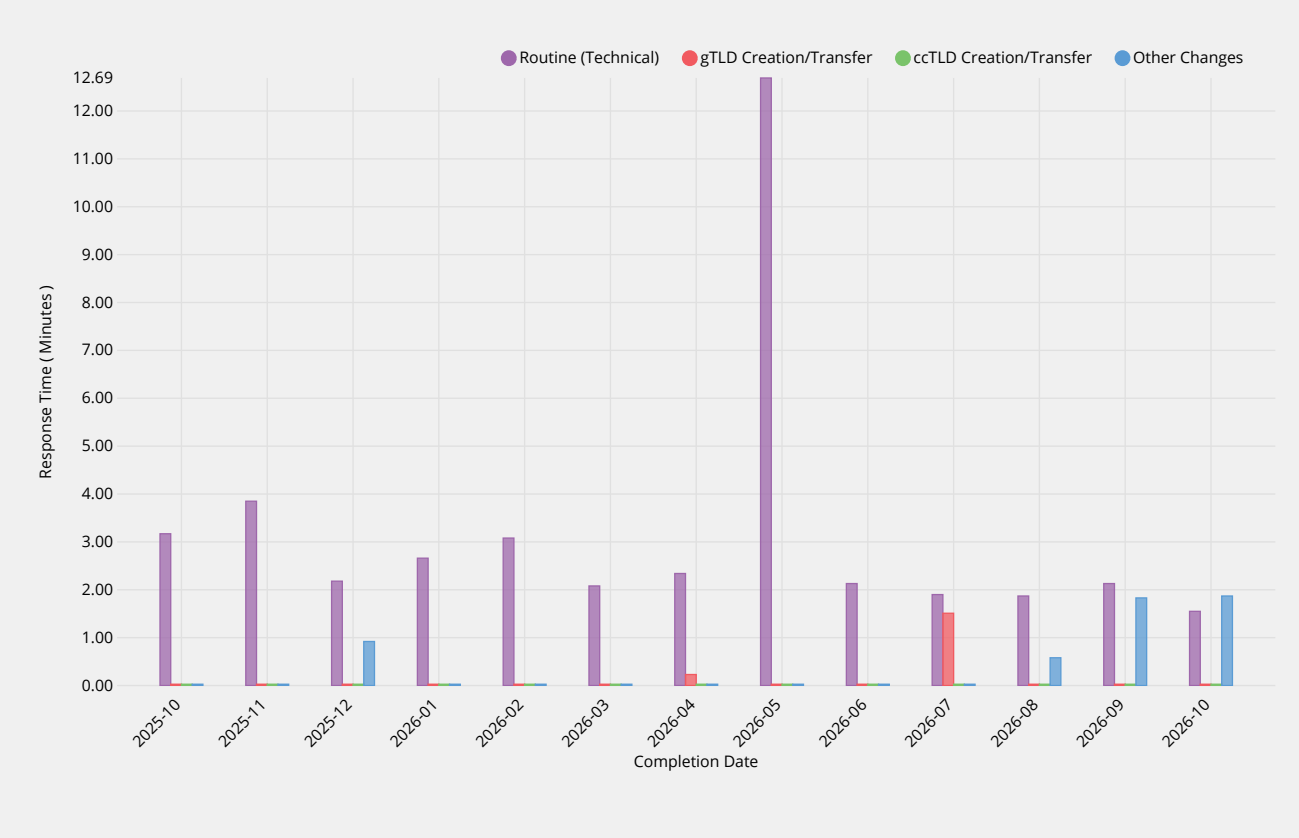
gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	—	—	—	—	—	—	0.37m	—	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	1	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	0.37m	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	0.37m	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	0.37m	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	0.37m	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	0.00m	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	—	—	—	—	—	—	—	—	—	—	—	2.02m	1.89m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	0	0	0	0	0	4	7
Mean Time	—	—	—	—	—	—	—	—	—	—	—	1.72m	1.58m
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	1.46m	1.18m
Longest Time	—	—	—	—	—	—	—	—	—	—	—	2.05m	1.90m
Median Time	—	—	—	—	—	—	—	—	—	—	—	1.68m	1.59m
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	0.24m	0.25m

Technical Check (Supplemental)

Time to return results for performance of technical checks during Supplemental Technical Check phase.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	3.17m	3.85m	2.18m	2.66m	3.08m	2.08m	2.34m	12.69m	2.13m	1.90m	1.87m	2.13m	1.55m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	49	19	124	37	102	39	92	24	37	64	45	168	420
Mean Time	1.69m	1.96m	1.51m	1.59m	1.71m	1.26m	1.37m	3.75m	1.20m	1.27m	1.13m	1.03m	0.67m
Shortest Time	0.27m	0.52m	0.23m	0.29m	0.16m	0.16m	0.14m	0.21m	0.24m	0.10m	0.22m	0.12m	0.04m
Longest Time	15.53m	16.04m	16.88m	16.17m	18.10m	16.76m	16.69m	12.76m	2.27m	15.44m	16.12m	16.62m	31.56m
Median Time	1.60m	1.03m	0.84m	1.06m	1.08m	0.75m	1.18m	0.81m	1.10m	0.88m	0.61m	0.70m	0.09m
PStDev Time	2.18m	3.36m	3.08m	2.51m	2.66m	2.57m	1.71m	5.06m	0.57m	1.89m	2.31m	1.77m	2.31m

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	—	—	—	—	—	—	0.23m	—	—	1.51m	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	0	0	0	0	0	0	1	0	0	2	0	0	0
Mean Time	—	—	—	—	—	—	0.23m	—	—	1.15m	—	—	—
Shortest Time	—	—	—	—	—	—	0.23m	—	—	0.74m	—	—	—
Longest Time	—	—	—	—	—	—	0.23m	—	—	1.55m	—	—	—
Median Time	—	—	—	—	—	—	0.23m	—	—	1.15m	—	—	—
PStDev Time	—	—	—	—	—	—	0.00m	—	—	0.41m	—	—	—

ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%

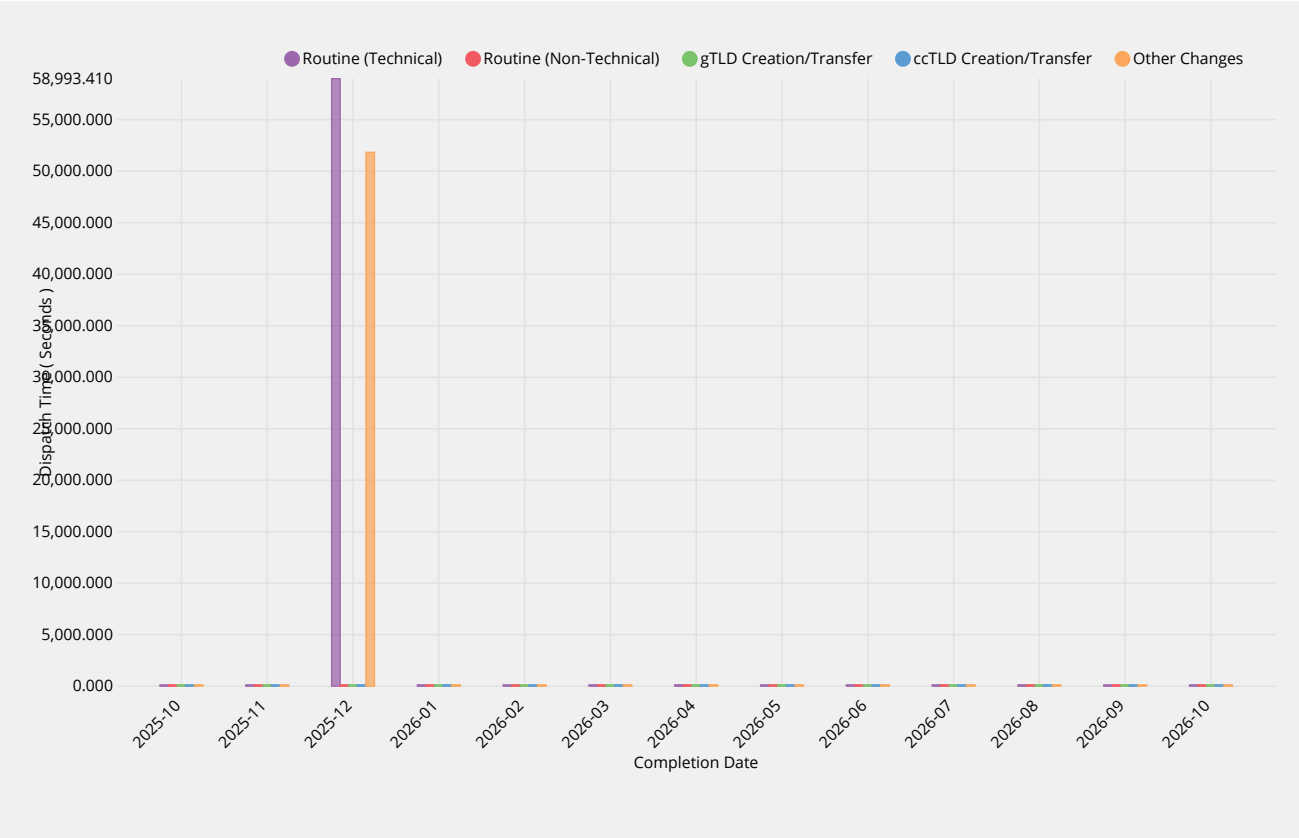
ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	2026-10
Supplemental Test Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	2026-10
Response Time	—	—	0.92m	—	—	—	—	—	—	—	0.58m	1.83m	1.87m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	0	0	2	0	0	0	0	0	0	0	2	3	11
Mean Time	—	—	0.74m	—	—	—	—	—	—	—	0.52m	1.27m	1.45m
Shortest Time	—	—	0.55m	—	—	—	—	—	—	—	0.46m	0.36m	0.68m
Longest Time	—	—	0.94m	—	—	—	—	—	—	—	0.59m	1.86m	1.88m
Median Time	—	—	0.74m	—	—	—	—	—	—	—	0.52m	1.59m	1.57m
PStDev Time	—	—	0.20m	—	—	—	—	—	—	—	0.07m	0.65m	0.40m

Contact Confirmations

Email Dispatch

Time for authorization contacts to be asked to approve change request after completing previous process phase.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	2026-10
Dispatch Time	2.536s	2.940s	58993.410s	5.811s	4.117s	3.789s	3.708s	4.590s	4.081s	4.600s	3.146s	11.741s	6.469s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s

Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	18	20	91	31	62	34	49	20	36	44	44	77	411
Mean Time	1.368s	1.553s	19348.939s	5355.488s	2.023s	2.058s	1.983s	2.567s	2.218s	2.346s	2.011s	4.322s	2.415s
Shortest Time	0.117s	0.347s	0.230s	0.562s	0.351s	0.620s	0.645s	0.371s	0.459s	0.373s	0.670s	0.377s	0.120s
Longest Time	2.747s	3.384s	65443.195s	165959.362s	5.070s	4.256s	6.001s	4.758s	4.963s	5.491s	4.673s	17.785s	18.194s
Median Time	1.365s	1.434s	2.246s	1.606s	1.551s	1.685s	1.633s	2.582s	1.988s	2.173s	1.908s	2.761s	1.857s
PStDev Time	0.749s	0.873s	27628.464s	29322.122s	1.142s	0.907s	0.963s	1.272s	1.079s	1.154s	0.790s	3.659s	2.197s

Routine (Non-Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Dispatch Time	2.155s	2.160s	3.796s	3.281s	3.599s	2.328s	3.040s	2.584s	3.279s	2.896s	2.347s	3.191s	3.350s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	268	48	45	22	10	86	59	16	31	30	27	37	24
Mean Time	0.654s	0.769s	2467.164s	4606.575s	1.257s	0.901s	1.254s	1.517s	1.054s	1.218s	1.078s	1.617s	1.471s
Shortest Time	0.061s	0.215s	0.312s	0.228s	0.557s	0.126s	0.136s	0.664s	0.212s	0.146s	0.229s	0.413s	0.212s
Longest Time	3.941s	5.641s	65499.404s	101319.994s	5.344s	4.283s	6.638s	2.875s	3.958s	3.027s	2.465s	4.704s	5.818s
Median Time	0.289s	0.462s	0.729s	0.961s	0.798s	0.558s	1.020s	1.388s	0.702s	1.056s	1.064s	1.488s	1.281s
PStDev Time	0.746s	0.896s	11627.423s	21104.598s	1.388s	0.789s	1.191s	0.630s	1.029s	0.803s	0.638s	0.962s	1.224s

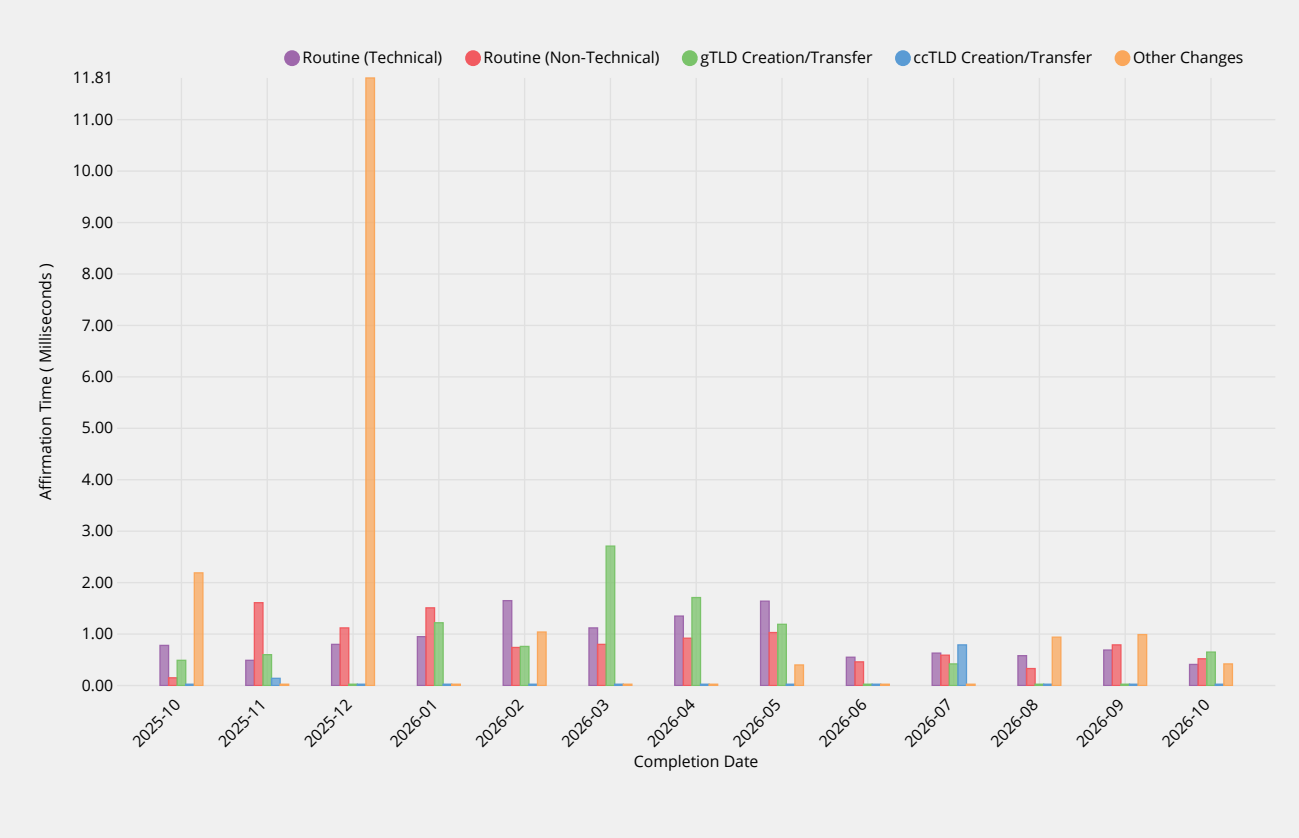
gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Dispatch Time	0.358s	1.193s	—	2.105s	0.749s	0.786s	1.701s	0.596s	—	3.982s	—	—	1.871s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	4	1	0	1	3	4	2	3	0	2	0	0	3
Mean Time	0.232s	1.193s	—	2.105s	0.641s	0.523s	1.191s	0.555s	—	3.912s	—	—	1.375s
Shortest Time	0.132s	1.193s	—	2.105s	0.490s	0.291s	0.624s	0.473s	—	3.835s	—	—	0.840s
Longest Time	0.369s	1.193s	—	2.105s	0.757s	0.806s	1.758s	0.596s	—	3.990s	—	—	1.928s
Median Time	0.213s	1.193s	—	2.105s	0.675s	0.497s	1.191s	0.595s	—	3.912s	—	—	1.356s
PStDev Time	0.103s	0.000s	—	0.000s	0.112s	0.224s	0.567s	0.058s	—	0.077s	—	—	0.444s

ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Dispatch Time	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	0	1	0	0	0	0	0	0	0	1	0	0	0
Mean Time	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—	—
Shortest Time	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—	—
Longest Time	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—	—
Median Time	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—	—
PStDev Time	—	0.000s	—	—	—	—	—	—	—	0.000s	—	—	—

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Dispatch Time	0.247s	—	51843.820s	—	0.469s	—	—	0.545s	—	—	2.907s	1.680s	1.964s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	2	0	3	0	2	0	0	1	0	0	2	5	5
Mean Time	0.185s	—	19202.124s	—	0.457s	—	—	0.545s	—	—	2.109s	1.128s	1.110s
Shortest Time	0.117s	—	0.677s	—	0.444s	—	—	0.545s	—	—	1.222s	0.325s	0.347s
Longest Time	0.254s	—	57604.063s	—	0.470s	—	—	0.545s	—	—	2.996s	1.685s	2.048s
Median Time	0.185s	—	1.631s	—	0.457s	—	—	0.545s	—	—	2.109s	1.065s	1.055s
PStDev Time	0.068s	—	27154.272s	—	0.013s	—	—	0.000s	—	—	0.887s	0.508s	0.653s

Recognition of Confirmation

Time for response to be affirmed by IANA.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Affirmation Time	0.78ms	0.49ms	0.80ms	0.95ms	1.65ms	1.12ms	1.35ms	1.64ms	0.55ms	0.63ms	0.58ms	0.69ms	0.41ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	16	19	103	30	62	34	48	20	36	43	43	77	411
Mean Time	0.27ms	0.21ms	0.39ms	0.51ms	0.80ms	0.52ms	0.63ms	0.58ms	0.32ms	0.38ms	0.36ms	0.34ms	0.25ms
Shortest Time	0.04ms	0.07ms	0.17ms	0.19ms	0.24ms	0.23ms	0.23ms	0.24ms	0.19ms	0.17ms	0.17ms	0.19ms	0.15ms
Longest Time	1.32ms	0.60ms	3.12ms	1.85ms	4.31ms	1.28ms	2.29ms	1.91ms	0.74ms	1.95ms	0.98ms	0.86ms	4.07ms
Median Time	0.14ms	0.15ms	0.31ms	0.43ms	0.61ms	0.39ms	0.50ms	0.37ms	0.29ms	0.29ms	0.32ms	0.26ms	0.20ms
PStDev Time	0.31ms	0.15ms	0.35ms	0.32ms	0.64ms	0.30ms	0.41ms	0.47ms	0.12ms	0.31ms	0.16ms	0.16ms	0.26ms

Routine (Non-Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Affirmation Time	0.15ms	1.61ms	1.12ms	1.51ms	0.74ms	0.80ms	0.92ms	1.03ms	0.46ms	0.59ms	0.33ms	0.79ms	0.52ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	262	42	67	19	9	83	50	16	30	28	22	36	20
Mean Time	0.11ms	0.44ms	0.45ms	0.66ms	0.48ms	0.40ms	0.50ms	0.43ms	0.30ms	0.31ms	0.30ms	0.42ms	0.31ms
Shortest Time	0.04ms	0.07ms	0.18ms	0.28ms	0.30ms	0.20ms	0.25ms	0.22ms	0.18ms	0.19ms	0.18ms	0.18ms	0.18ms
Longest Time	2.37ms	2.34ms	1.62ms	1.72ms	0.87ms	1.71ms	1.40ms	1.23ms	0.66ms	1.00ms	1.53ms	4.50ms	0.78ms
Median Time	0.08ms	0.23ms	0.34ms	0.48ms	0.45ms	0.30ms	0.41ms	0.29ms	0.25ms	0.27ms	0.22ms	0.23ms	0.27ms
PStDev Time	0.18ms	0.50ms	0.30ms	0.41ms	0.16ms	0.28ms	0.26ms	0.29ms	0.10ms	0.17ms	0.27ms	0.71ms	0.14ms

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Affirmation Time	0.49ms	0.60ms	—	1.22ms	0.76ms	2.71ms	1.71ms	1.19ms	—	0.42ms	—	—	0.65ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	4	1	0	1	1	4	2	3	0	2	0	0	3
Mean Time	0.29ms	0.60ms	—	1.22ms	0.76ms	1.58ms	1.09ms	0.76ms	—	0.37ms	—	—	0.49ms
Shortest Time	0.17ms	0.60ms	—	1.22ms	0.76ms	0.98ms	0.40ms	0.32ms	—	0.31ms	—	—	0.39ms
Longest Time	0.53ms	0.60ms	—	1.22ms	0.76ms	2.97ms	1.78ms	1.24ms	—	0.43ms	—	—	0.68ms
Median Time	0.22ms	0.60ms	—	1.22ms	0.76ms	1.18ms	1.09ms	0.71ms	—	0.37ms	—	—	0.40ms
PStDev Time	0.15ms	0.00ms	—	0.00ms	0.00ms	0.81ms	0.69ms	0.38ms	—	0.06ms	—	—	0.13ms

ccTLD Creation/ Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Affirmation Time	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—	—
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	0	1	0	0	0	0	0	0	0	1	0	0	0
Mean Time	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—	—
Shortest Time	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—	—
Longest Time	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—	—
Median Time	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—	—
PStDev Time	—	0.00ms	—	—	—	—	—	—	—	0.00ms	—	—	—

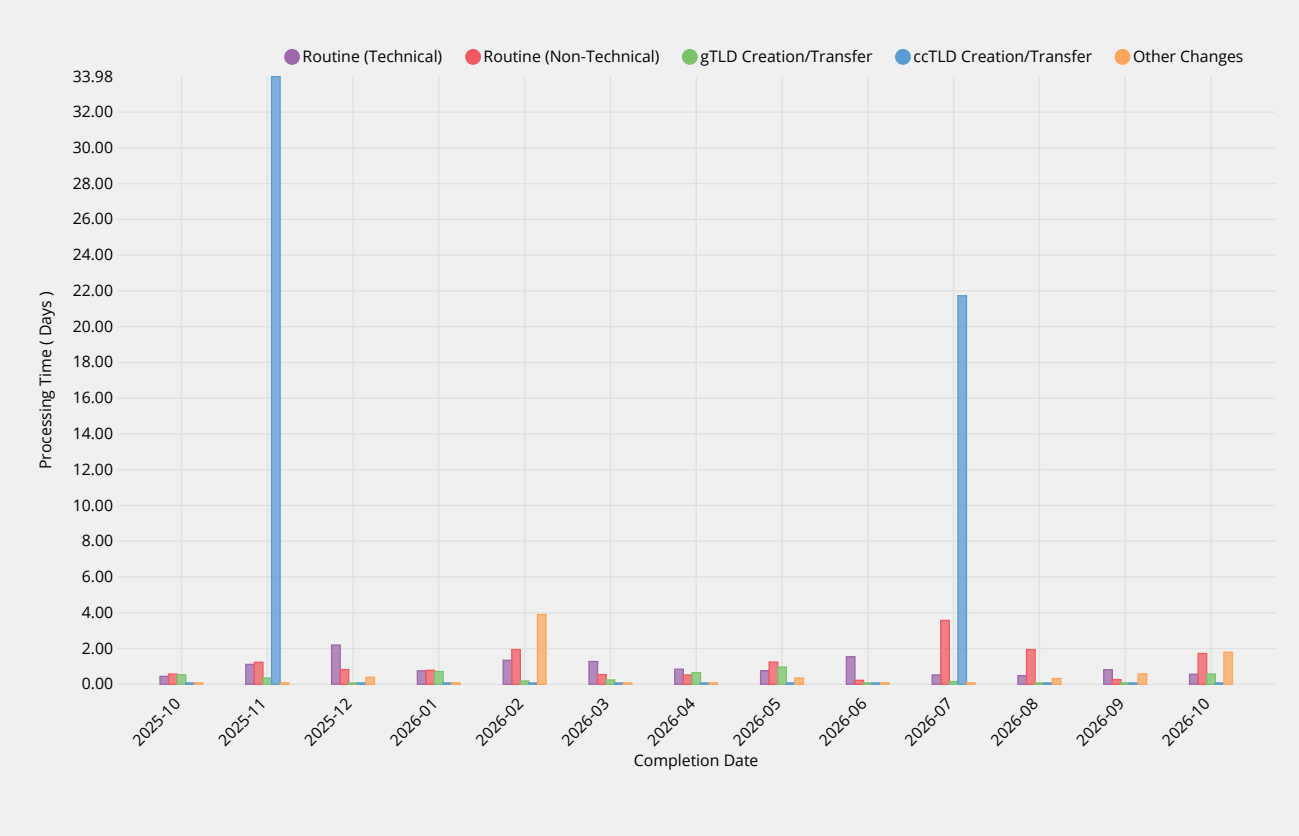
Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Affirmation Time	2.19ms	—	11.81ms	—	1.04ms	—	—	0.40ms	—	—	0.94ms	0.99ms	0.42ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	2	0	3	0	2	0	0	1	0	0	2	5	5
Mean Time	1.18ms	—	4.70ms	—	0.83ms	—	—	0.40ms	—	—	0.59ms	0.50ms	0.28ms
Shortest Time	0.06ms	—	0.48ms	—	0.60ms	—	—	0.40ms	—	—	0.20ms	0.26ms	0.17ms
Longest Time	2.30ms	—	13.06ms	—	1.06ms	—	—	0.40ms	—	—	0.98ms	1.14ms	0.45ms
Median Time	1.18ms	—	0.57ms	—	0.83ms	—	—	0.40ms	—	—	0.59ms	0.37ms	0.29ms
PStDev Time	1.12ms	—	5.91ms	—	0.23ms	—	—	0.00ms	—	—	0.39ms	0.32ms	0.10ms

Staff Processing

Validation and Reviews

Time to complete all other validations and reviews by IANA Functions Operator and release request for

implementation.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Processing Time	0.44d	1.11d	2.19d	0.75d	1.34d	1.27d	0.84d	0.76d	1.54d	0.52d	0.48d	0.81d	0.56d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	16	19	103	30	62	34	48	20	36	43	43	77	411
Mean Time	0.30d	0.48d	0.57d	0.43d	0.62d	0.43d	0.49d	0.44d	0.58d	0.27d	0.34d	0.56d	0.40d
Shortest Time	0.09d	0.02d	0.01d	0.04d	0.03d	0.07d	0.01d	0.05d	0.03d	0.01d	0.04d	0.05d	0.02d
Longest Time	0.52d	1.11d	2.19d	0.90d	2.42d	2.18d	1.82d	2.00d	2.61d	0.73d	2.74d	2.48d	1.24d
Median Time	0.27d	0.47d	0.21d	0.50d	0.37d	0.14d	0.43d	0.27d	0.37d	0.31d	0.26d	0.57d	0.38d
PStDev Time	0.13d	0.37d	0.69d	0.24d	0.59d	0.57d	0.37d	0.44d	0.69d	0.20d	0.44d	0.53d	0.22d

Routine (Non-Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Processing Time	0.57d	1.23d	0.82d	0.78d	1.94d	0.54d	0.52d	1.24d	0.22d	3.57d	1.94d	0.26d	1.72d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	262	41	62	19	9	84	53	17	30	26	23	35	20
Mean Time	0.38d	0.71d	0.48d	0.45d	0.85d	0.38d	0.35d	1.02d	0.12d	1.30d	0.85d	0.18d	0.71d
Shortest Time	0.02d	0.00d	0.00d	0.01d	0.02d	0.00d	0.00d	0.05d	0.02d	0.00d	0.03d	0.00d	0.01d
Longest Time	12.30d	1.30d	2.26d	0.78d	1.94d	14.09d	1.90d	6.87d	0.60d	3.70d	7.04d	2.48d	2.81d
Median Time	0.25d	0.66d	0.46d	0.43d	0.76d	0.09d	0.41d	0.65d	0.07d	0.56d	0.48d	0.04d	0.43d
PStDev Time	0.81d	0.47d	0.57d	0.29d	0.74d	1.55d	0.39d	1.49d	0.14d	1.51d	1.46d	0.46d	0.80d

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Processing Time	0.53d	0.35d	—	0.71d	0.18d	0.24d	0.65d	0.96d	—	0.15d	—	—	0.57d
Monthly Threshold	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	4	1	0	1	1	4	2	3	0	2	0	0	3
Mean Time	0.53d	0.35d	—	0.71d	0.18d	0.17d	0.43d	0.47d	—	0.09d	—	—	0.54d

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Shortest Time	0.53d	0.35d	—	0.71d	0.18d	0.05d	0.16d	0.12d	—	0.03d	—	—	0.52d
Longest Time	0.53d	0.35d	—	0.71d	0.18d	0.24d	0.71d	1.17d	—	0.16d	—	—	0.58d
Median Time	0.53d	0.35d	—	0.71d	0.18d	0.19d	0.43d	0.12d	—	0.09d	—	—	0.52d
PStDev Time	0.00d	0.00d	—	0.00d	0.00d	0.07d	0.27d	0.49d	—	0.07d	—	—	0.03d

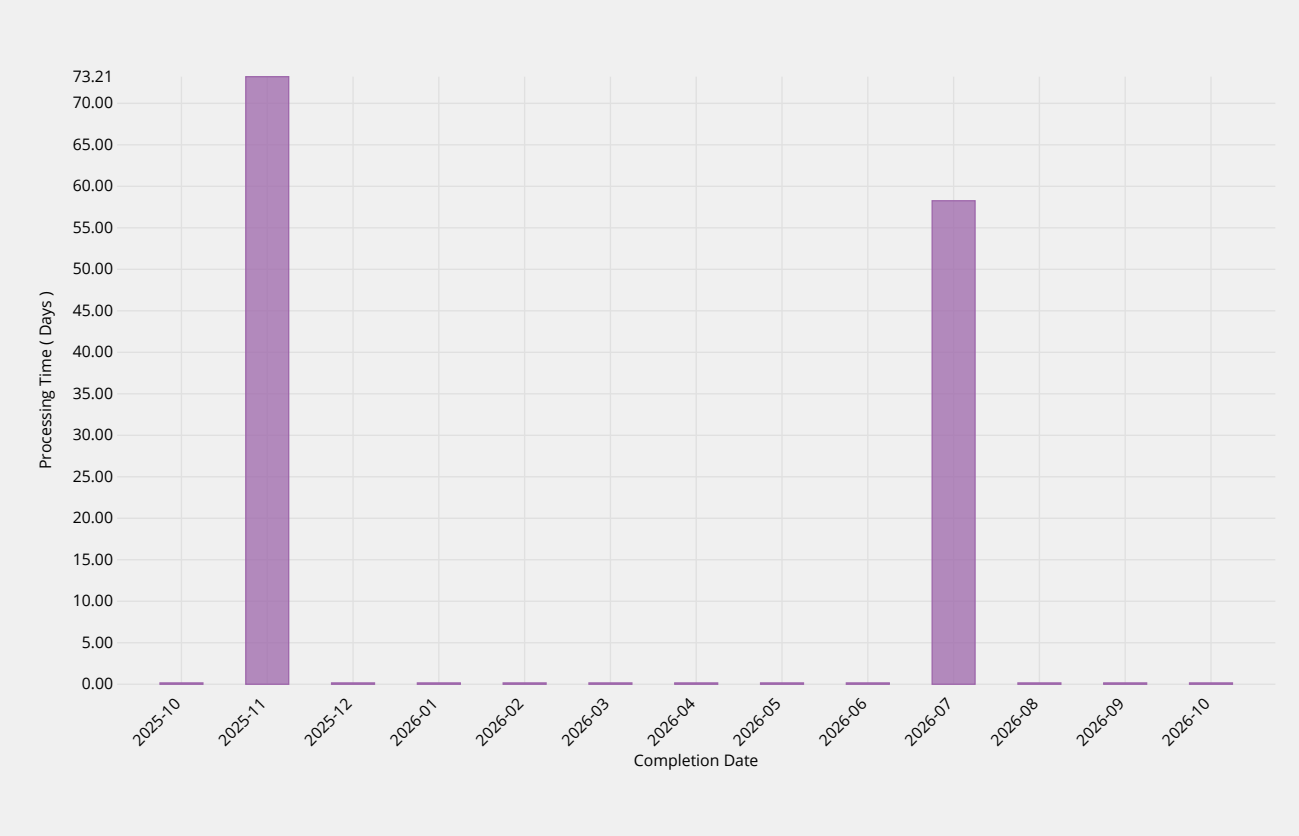
ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Processing Time	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—	—
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	0	1	0	0	0	0	0	0	0	1	0	0	0
Mean Time	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—	—
Shortest Time	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—	—
Longest Time	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—	—
Median Time	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—	—
PStDev Time	—	0.00d	—	—	—	—	—	—	—	0.00d	—	—	—

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Processing Time	0.07d	—	0.39d	—	3.90d	—	—	0.35d	—	—	0.32d	0.58d	1.79d
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	2	0	3	0	2	0	0	1	0	0	2	5	5
Mean Time	0.06d	—	0.22d	—	2.12d	—	—	0.35d	—	—	0.31d	0.16d	0.64d
Shortest Time	0.05d	—	0.06d	—	0.33d	—	—	0.35d	—	—	0.29d	0.01d	0.02d
Longest Time	0.07d	—	0.39d	—	3.90d	—	—	0.35d	—	—	0.32d	0.58d	1.79d
Median Time	0.06d	—	0.21d	—	2.12d	—	—	0.35d	—	—	0.31d	0.04d	0.43d
PStDev Time	0.01d	—	0.14d	—	1.78d	—	—	0.00d	—	—	0.01d	0.22d	0.60d

Third Party Approval

Time for third party review of request (e.g. by ICANN Board of Directors, PTI Board or other relevant

verification parties).



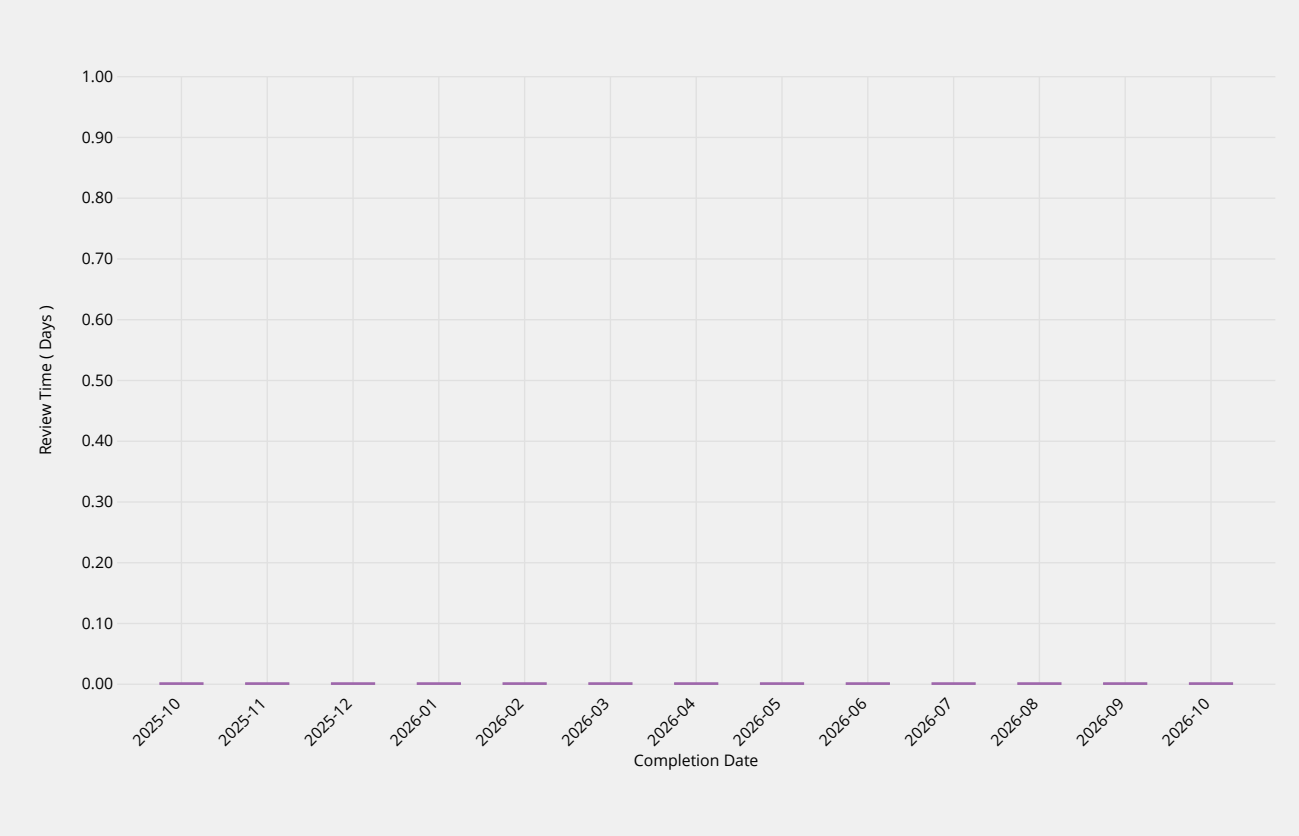
ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Processing Time	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—	—
Request Count	0	1	0	0	0	0	0	0	0	1	0	0	0
Mean Time	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—	—
Shortest Time	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—	—
Longest Time	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—	—
Median Time	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—	—
PStDev Time	—	0.00d	—	—	—	—	—	—	—	0.00d	—	—	—

ccTLD Creation/Transfer

Submission Review

Time it takes staff to process the information included in each documentation submission, and respond

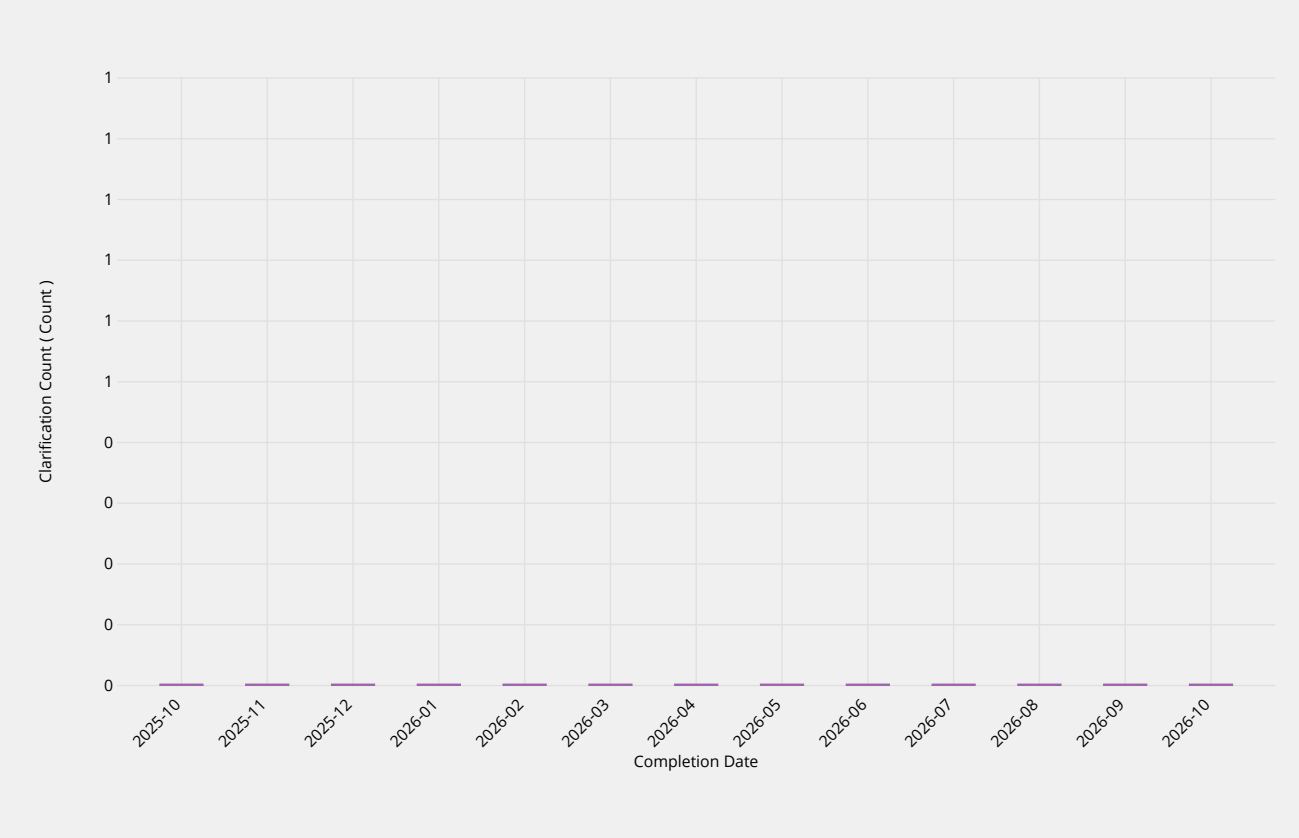
to the requester describing deficiencies if necessary.



Staff Review	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Review Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	14d	14d	14d	14d	14d	14d	14d	14d	14d	14d	14d	14d	14d
Threshold Percentile	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Review Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Requester Clarification

The number of times a clarification or remediation was required from the requester.

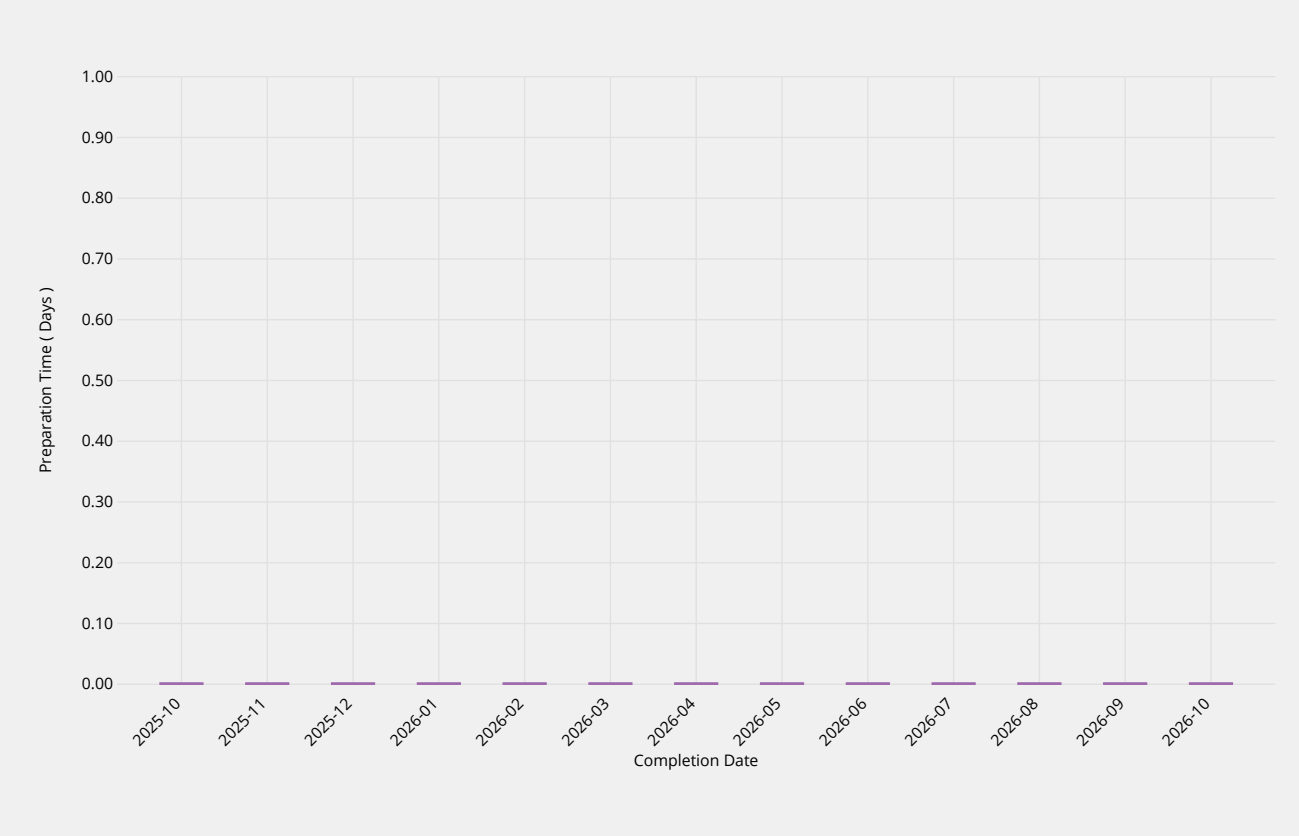


Requester Clarification	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Clarification Count	—	0	—	—	—	—	—	—	0	0	—	—	—
Request Count	0	1	0	0	0	0	0	0	1	1	0	0	0
Lowest Count	—	0	—	—	—	—	—	—	0	0	—	—	—
Highest Count	—	0	—	—	—	—	—	—	0	0	—	—	—

Report Preparation

Time it takes for staff to prepare a delegation or transfer report to be submitted for review and

publication.



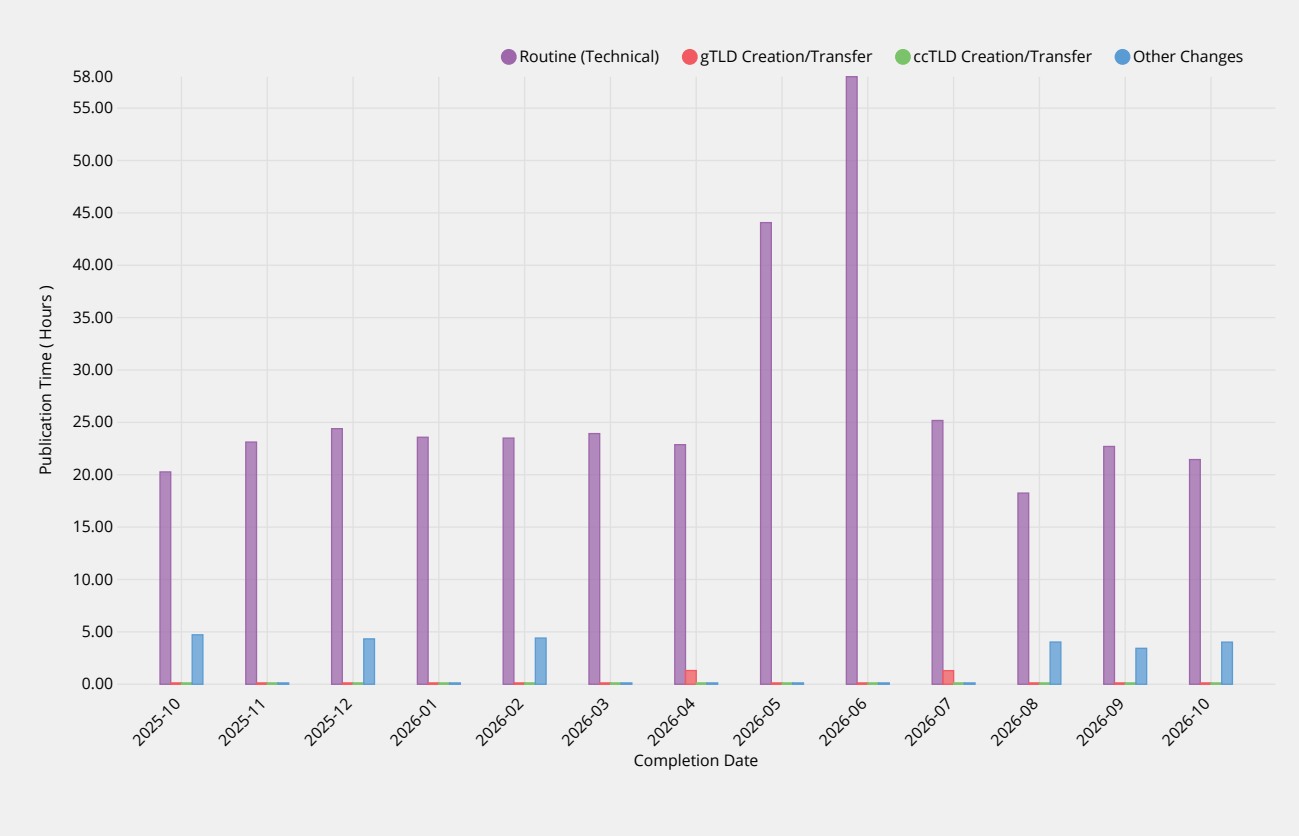
Report Preparation	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Preparation Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d
Threshold Percentile	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Report Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Implementation

Root Zone Publication

Time for root zone changes to be published following completion of validations and reviews by IANA

Functions Operator.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Publication Time	20.27h	23.12h	24.40h	23.58h	23.50h	23.93h	22.87h	44.07h	58.00h	25.18h	18.25h	22.70h	21.45h
Monthly Threshold	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h
Threshold Percentile	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%
Publication Count	14	19	103	30	62	34	48	20	35	42	43	76	410
Mean Time	6.14h	5.53h	5.21h	6.89h	8.03h	6.33h	5.76h	10.16h	7.56h	7.69h	5.57h	4.44h	3.69h
Shortest Time	1.21h	0.50h	0.30h	0.60h	0.90h	0.60h	0.50h	0.80h	0.40h	0.70h	1.71h	0.51h	0.53h
Longest Time	21.28h	23.39h	51.84h	23.80h	23.50h	24.00h	23.22h	48.73h	75.42h	25.18h	18.25h	23.44h	22.43h
Median Time	2.81h	4.26h	2.41h	3.14h	4.64h	3.26h	3.71h	3.87h	4.11h	3.94h	4.68h	2.18h	2.43h
PStDev Time	5.88h	6.20h	7.32h	7.60h	6.95h	7.16h	5.89h	11.95h	13.03h	8.12h	4.60h	5.08h	4.40h

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Publication Time	—	—	—	—	—	—	1.31h	—	—	1.30h	—	—	—
Monthly Threshold	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h
Threshold Percentile	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%
Publication Count	0	0	0	0	0	0	1	0	0	2	0	0	0
Mean Time	—	—	—	—	—	—	1.31h	—	—	0.85h	—	—	—
Shortest Time	—	—	—	—	—	—	1.31h	—	—	0.40h	—	—	—
Longest Time	—	—	—	—	—	—	1.31h	—	—	1.31h	—	—	—
Median Time	—	—	—	—	—	—	1.31h	—	—	0.85h	—	—	—
PStDev Time	—	—	—	—	—	—	0.00h	—	—	0.45h	—	—	—

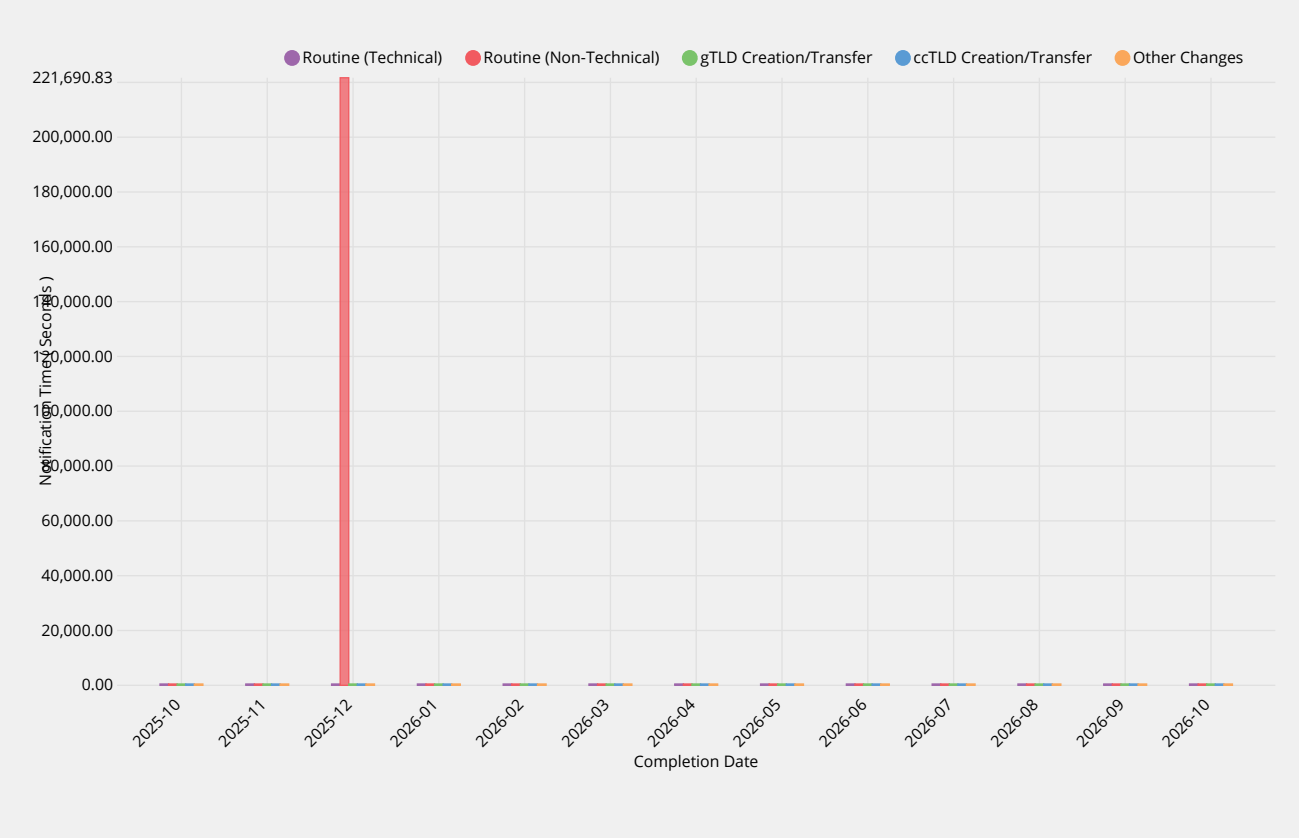
ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Publication Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h
Threshold Percentile	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%
Publication Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Publication Time	4.72h	—	4.33h	—	4.41h	—	—	—	—	—	4.03h	3.43h	4.02h
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Publication Count	1	0	2	0	2	0	0	0	0	0	2	4	5
Mean Time	4.72h	—	3.75h	—	4.31h	—	—	—	—	—	3.72h	2.25h	2.55h
Shortest Time	4.72h	—	3.16h	—	4.21h	—	—	—	—	—	3.42h	0.81h	1.01h
Longest Time	4.72h	—	4.33h	—	4.41h	—	—	—	—	—	4.03h	3.43h	4.02h
Median Time	4.72h	—	3.75h	—	4.31h	—	—	—	—	—	3.72h	2.39h	2.40h
PStDev Time	0.00h	—	0.59h	—	0.10h	—	—	—	—	—	0.30h	1.07h	1.11h

Notification of Completion

Time to notify requester of change completion following publication of requested changes.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Notification Time	1.62s	4.00s	7.26s	3.25s	3.74s	3.40s	2.07s	3.66s	9.68s	4.93s	3.14s	5.06s	15.95s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	14	19	103	30	62	34	48	20	35	42	43	76	410
Mean Time	1.12s	1.98s	6147.26s	1.76s	1.77s	1.80s	1.57s	2.37s	3.14s	2.03s	1.96s	2.40s	4.99s
Shortest Time	0.36s	0.42s	0.37s	0.24s	0.40s	0.28s	0.60s	1.20s	0.36s	0.32s	0.22s	0.29s	0.21s
Longest Time	1.83s	4.17s	240336.59s	3.66s	5.44s	5.64s	5.17s	6.06s	12.34s	6.29s	4.61s	6.56s	24.78s
Median Time	1.28s	1.84s	1.98s	1.67s	1.51s	1.67s	1.47s	2.09s	1.90s	1.45s	2.01s	1.99s	2.94s

Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
PStDev Time	0.43s	0.87s	36176.67s	0.82s	0.85s	0.93s	0.62s	1.09s	3.06s	1.45s	0.97s	1.39s	4.92s

Routine (Non-Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Notification Time	1.63s	4.90s	221690.83s	0.94s	1.05s	2.78s	3.24s	3.36s	1.42s	2.01s	2.91s	4.27s	3.29s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	260	41	62	19	9	83	50	16	30	26	22	35	20
Mean Time	0.38s	0.99s	40291.66s	0.47s	0.61s	0.73s	1.04s	1.47s	0.58s	0.82s	1.39s	1.68s	1.49s
Shortest Time	0.12s	0.22s	0.23s	0.17s	0.14s	0.13s	0.23s	0.23s	0.21s	0.13s	0.29s	0.23s	0.14s
Longest Time	4.13s	5.94s	423251.22s	1.16s	1.23s	4.46s	5.66s	3.49s	1.71s	3.45s	3.94s	6.33s	3.58s
Median Time	0.13s	0.46s	0.80s	0.40s	0.58s	0.37s	0.52s	1.16s	0.41s	0.62s	1.05s	1.36s	1.25s
PStDev Time	0.58s	1.34s	92646.35s	0.27s	0.28s	0.87s	1.12s	1.04s	0.41s	0.70s	0.95s	1.36s	1.05s

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Notification Time	0.28s	1.34s	—	2.01s	0.67s	0.58s	1.98s	3.20s	—	1.32s	—	—	0.93s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	4	1	0	1	1	4	2	3	0	2	0	0	3
Mean Time	0.18s	1.34s	—	2.01s	0.67s	0.35s	1.73s	2.93s	—	1.04s	—	—	0.65s
Shortest Time	0.14s	1.34s	—	2.01s	0.67s	0.23s	1.45s	2.57s	—	0.73s	—	—	0.24s
Longest Time	0.31s	1.34s	—	2.01s	0.67s	0.63s	2.01s	3.22s	—	1.35s	—	—	0.94s
Median Time	0.14s	1.34s	—	2.01s	0.67s	0.28s	1.73s	3.01s	—	1.04s	—	—	0.76s
PStDev Time	0.07s	0.00s	—	0.00s	0.00s	0.16s	0.28s	0.27s	—	0.31s	—	—	0.30s

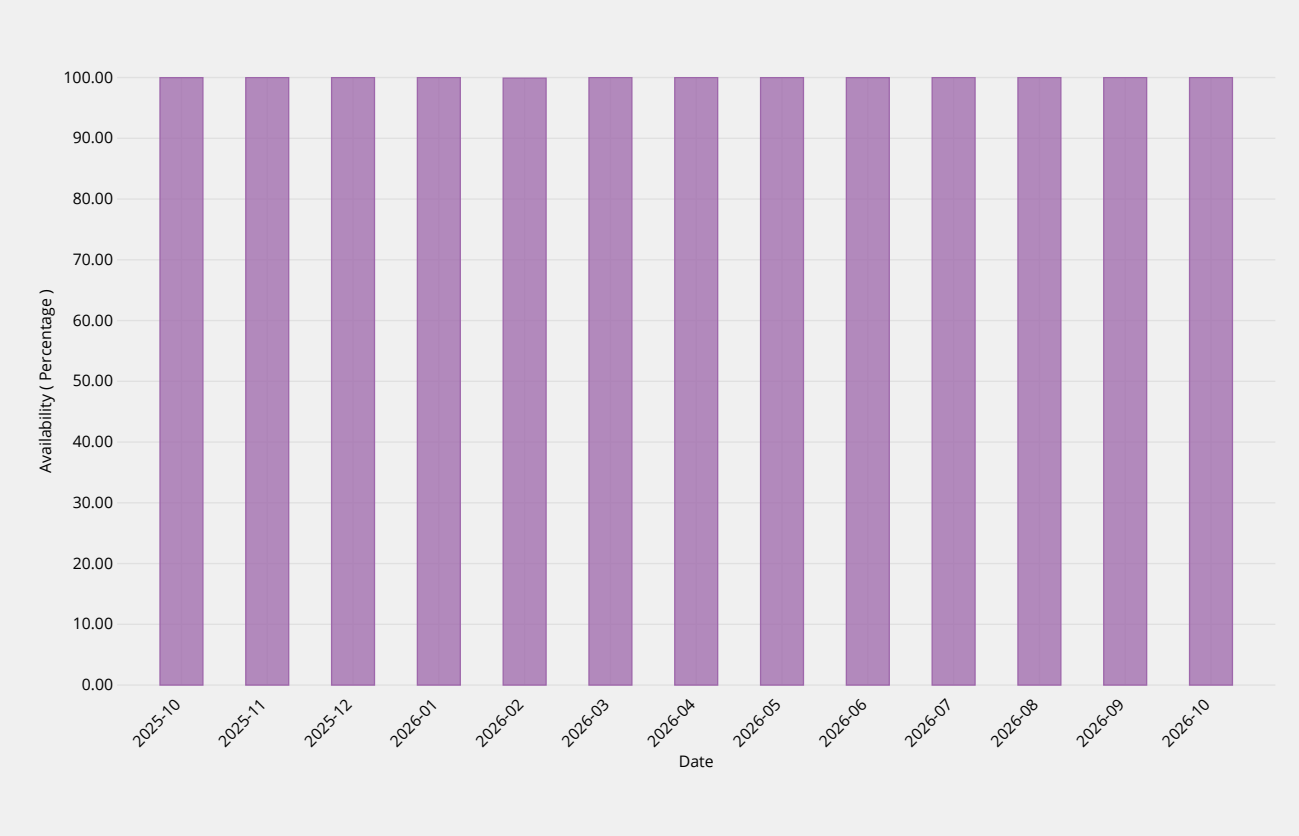
ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Notification Time	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	0	1	0	0	0	0	0	0	0	1	0	0	0
Mean Time	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—	—
Shortest Time	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—	—
Longest Time	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—	—
Median Time	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—	—
PStDev Time	—	0.00s	—	—	—	—	—	—	—	0.00s	—	—	—

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Notification Time	1.24s	—	1.75s	—	2.02s	—	—	0.38s	—	—	3.02s	6.77s	6.29s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	2	0	3	0	2	0	0	1	0	0	2	5	5
Mean Time	0.90s	—	1.24s	—	1.39s	—	—	0.38s	—	—	2.49s	3.31s	3.25s
Shortest Time	0.53s	—	0.58s	—	0.68s	—	—	0.38s	—	—	1.90s	1.46s	0.85s
Longest Time	1.27s	—	1.79s	—	2.09s	—	—	0.38s	—	—	3.08s	7.71s	7.00s
Median Time	0.90s	—	1.36s	—	1.39s	—	—	0.38s	—	—	2.49s	2.45s	2.93s
PStDev Time	0.37s	—	0.50s	—	0.71s	—	—	0.00s	—	—	0.59s	2.26s	2.07s

System Availability

IANA Website

Percentage availability of IANA website for consulting documentations and other posted materials.

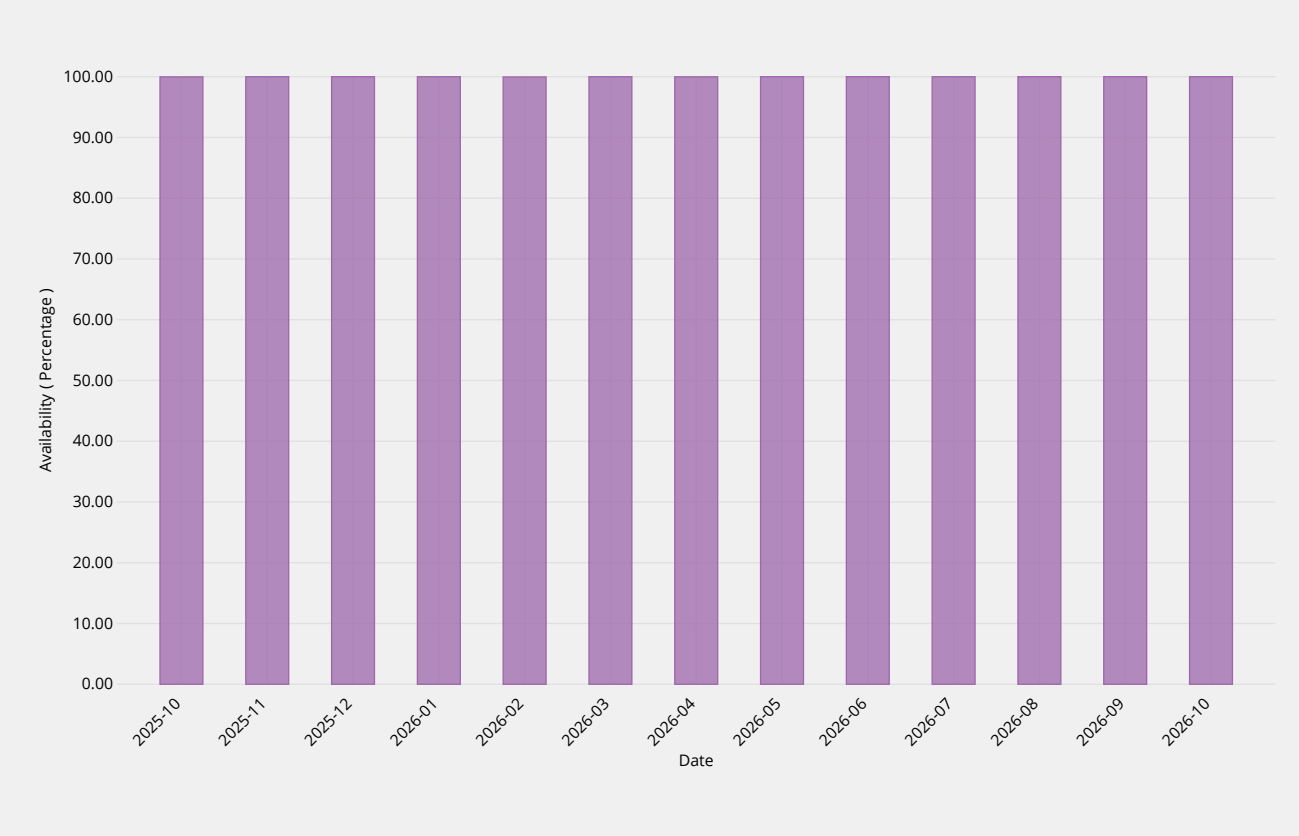


IANA Site Availability	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Availability	99.98%	100.00%	100.00%	100.00%	99.90%	100.00%	100.00%	99.99%	99.98%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Root Zone Management System

Percentage availability of the RZMS to allow customers to perform self-service operations via the web

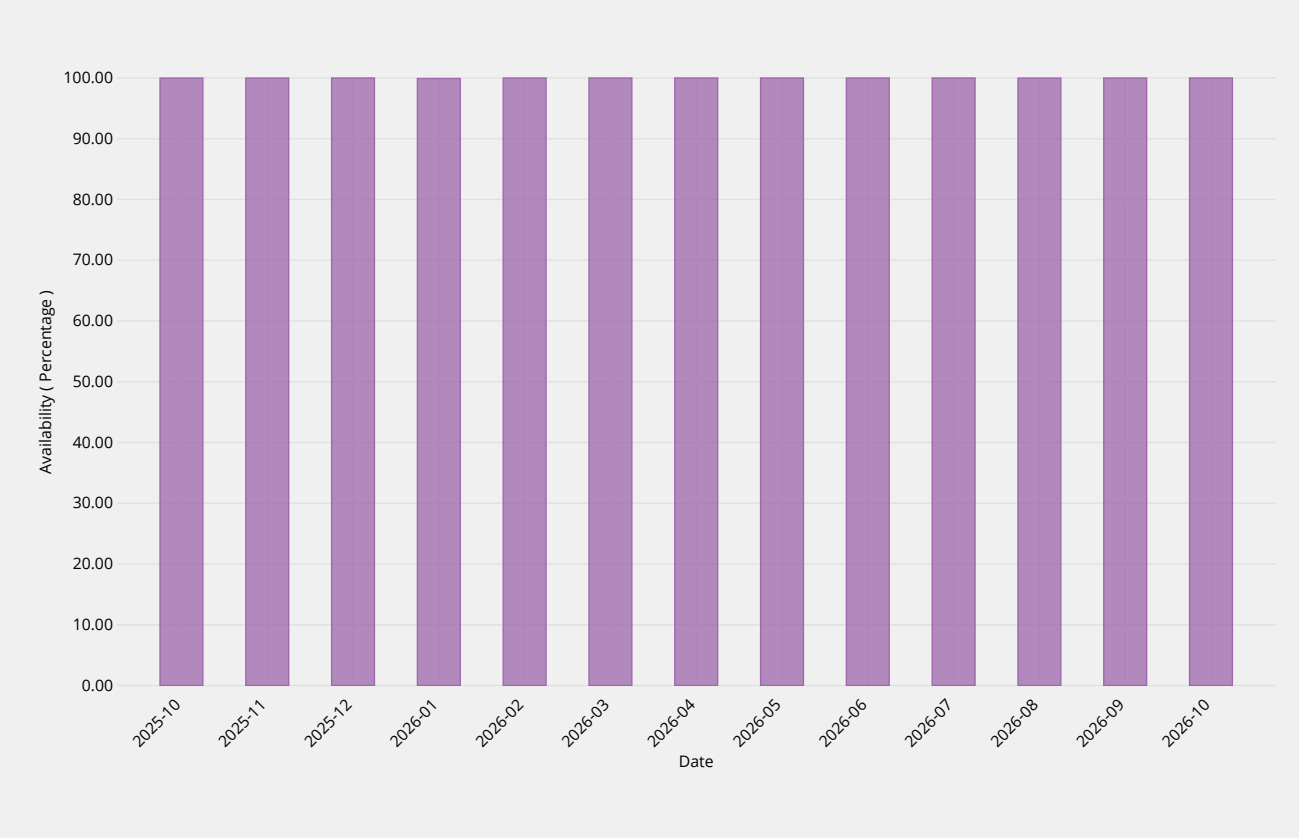
interface.



RZM Availability	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Availability	99.97%	99.99%	100.00%	99.99%	99.96%	99.99%	99.98%	100.00%	100.00%	99.99%	100.00%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Directory Service

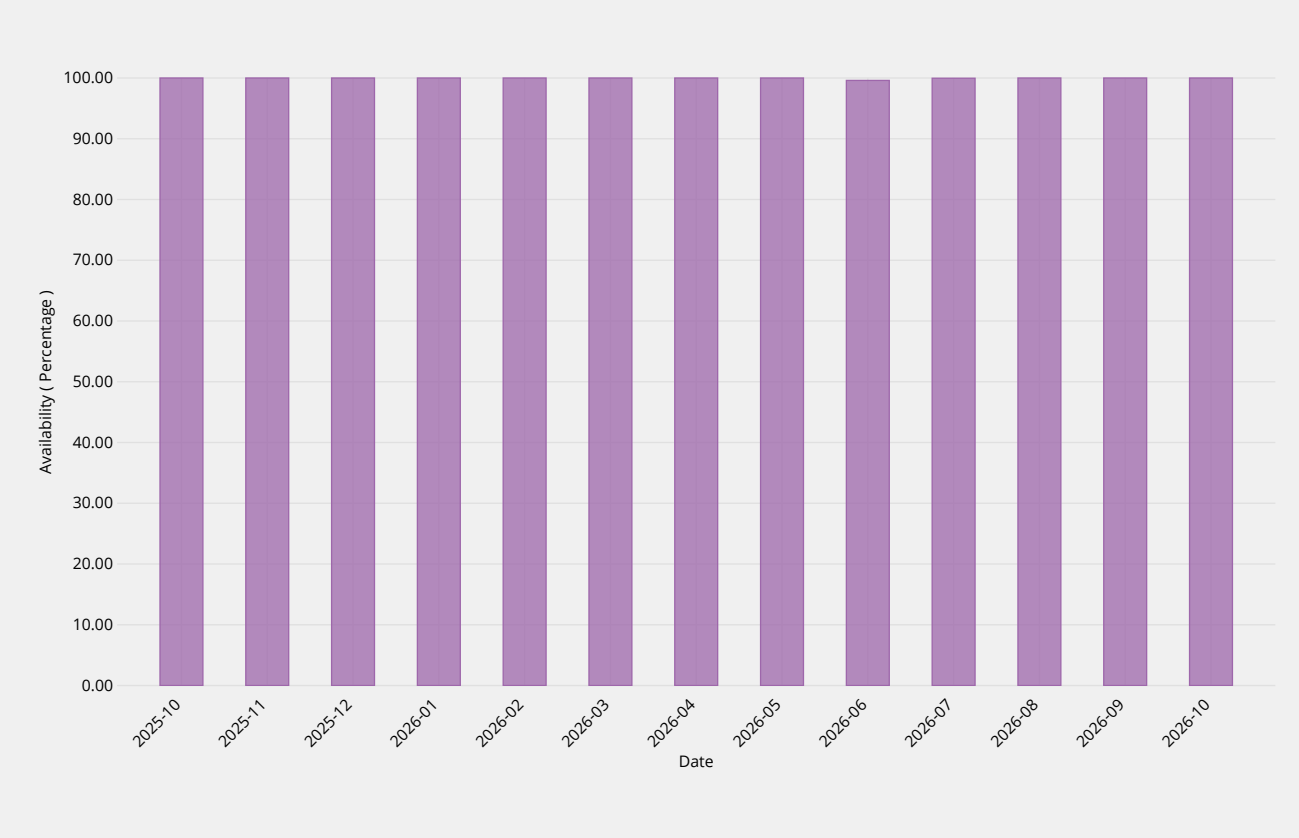
Percentage availability of WHOIS server and other registration data publication services.



WHOIS Availability	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Availability	99.99%	99.99%	100.00%	99.92%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.99%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Root Zone Service Level Dashboard

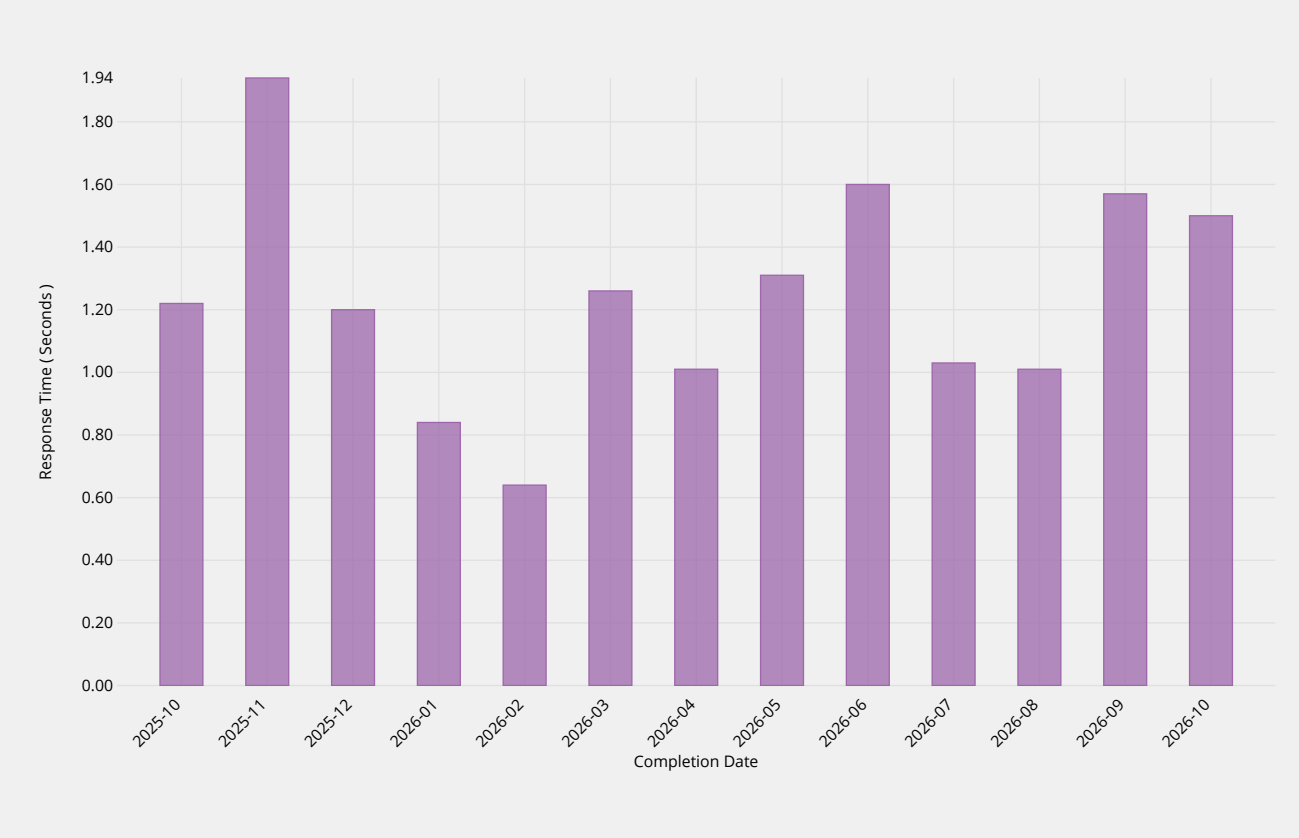
Availability of accurate, timely reporting to these standards via dashboard and other mechanisms.



Dashboard Availability	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Availability	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.60%	99.96%	100.00%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Credential Recovery

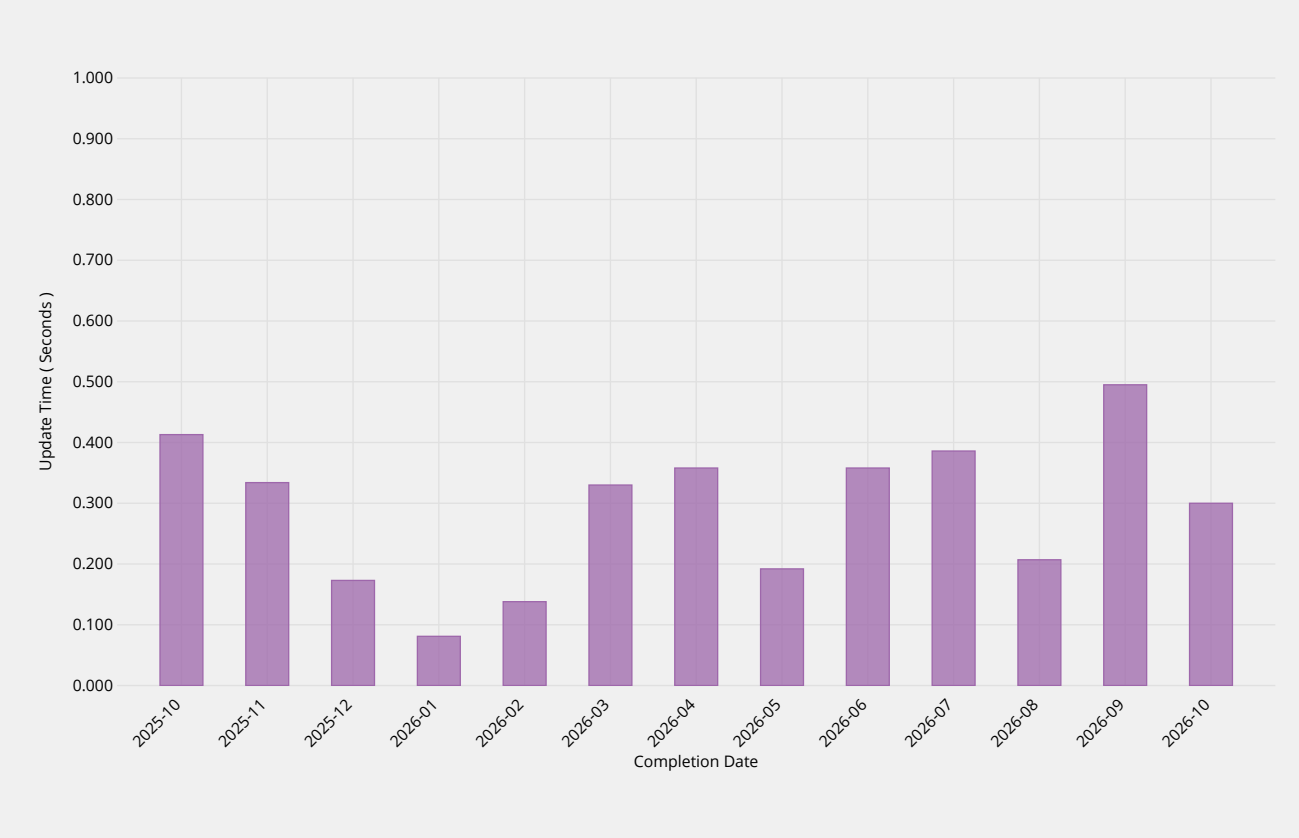
Time to dispatch confirmation email of forgotten password.



Credential Recovery Response	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	1.22s	1.94s	1.20s	0.84s	0.64s	1.26s	1.01s	1.31s	1.60s	1.03s	1.01s	1.57s	1.50s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Response Count	4	10	18	4	36	397	32	30	48	33	48	39	55
Mean Time	0.53s	0.76s	0.53s	0.54s	0.31s	0.52s	0.45s	0.70s	0.65s	0.47s	0.47s	0.70s	0.57s
Shortest Time	0.13s	0.10s	0.10s	0.24s	0.10s	0.09s	0.10s	0.16s	0.10s	0.10s	0.10s	0.10s	0.09s
Longest Time	1.35s	2.11s	1.86s	0.87s	1.34s	4.49s	1.22s	2.22s	2.10s	1.69s	1.50s	1.65s	1.65s
Median Time	0.33s	0.59s	0.40s	0.52s	0.23s	0.38s	0.38s	0.67s	0.49s	0.37s	0.30s	0.75s	0.35s
PStDev Time	0.50s	0.70s	0.42s	0.24s	0.25s	0.44s	0.27s	0.44s	0.47s	0.34s	0.35s	0.47s	0.44s

Credential Change

Time to implement new password within the system.

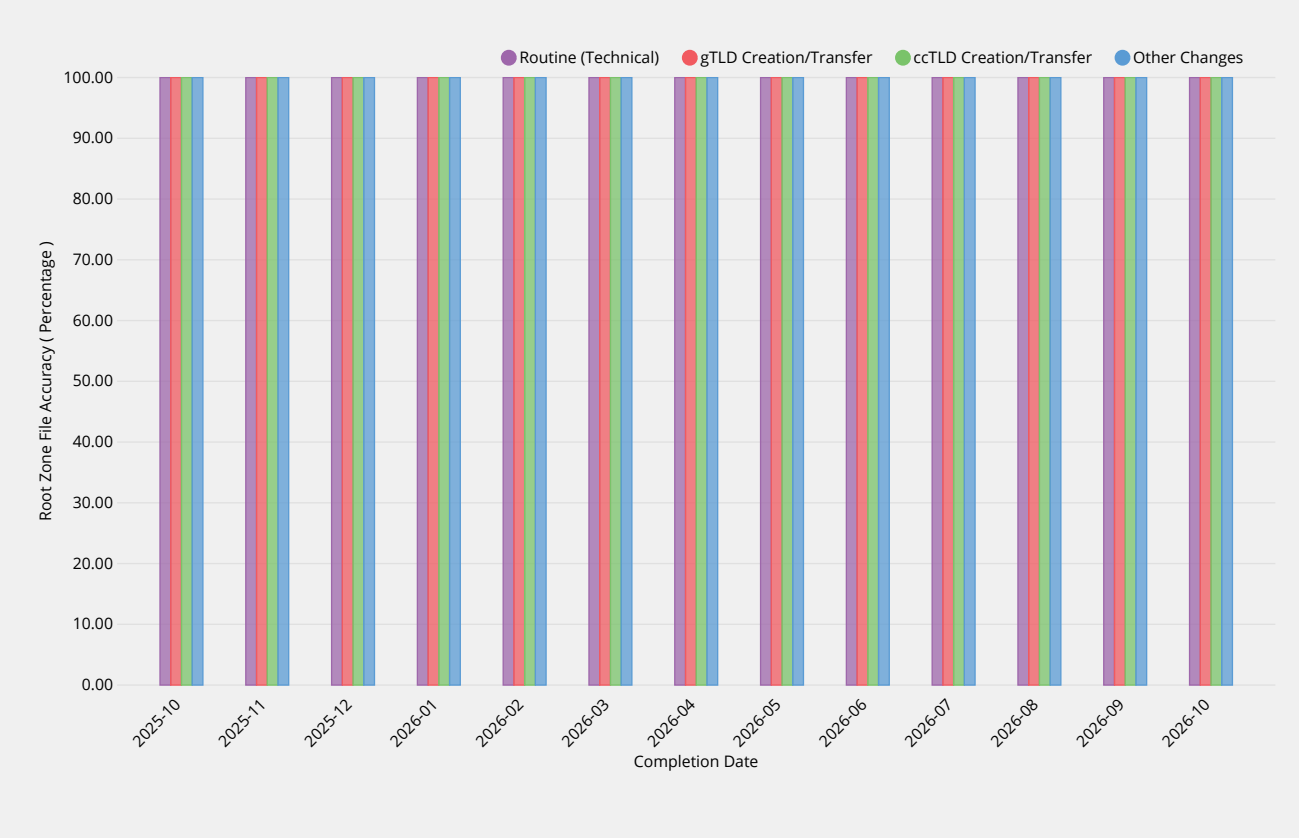


Credential Change	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Update Time	1.175s	0.605s	0.595s	0.088s	0.514s	1.234s	1.279s	0.772s	1.203s	1.032s	0.808s	1.130s	1.235s
Monthly Threshold	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Update Count	4	8	10	3	26	307	27	21	36	20	38	23	43
Mean Time	0.413s	0.334s	0.173s	0.081s	0.138s	0.330s	0.358s	0.192s	0.358s	0.386s	0.207s	0.495s	0.300s
Shortest Time	0.079s	0.071s	0.072s	0.075s	0.068s	0.068s	0.077s	0.068s	0.069s	0.068s	0.068s	0.070s	0.069s
Longest Time	1.360s	0.657s	0.998s	0.089s	0.526s	2.068s	1.581s	0.842s	1.971s	1.570s	0.966s	1.523s	1.443s
Median Time	0.106s	0.393s	0.079s	0.078s	0.073s	0.073s	0.098s	0.081s	0.073s	0.204s	0.073s	0.324s	0.082s
PStDev Time	0.548s	0.216s	0.275s	0.006s	0.144s	0.419s	0.414s	0.228s	0.490s	0.423s	0.244s	0.458s	0.362s

Accuracy

Root Zone File

Root zone file data published in the root zone matches that provided in the change request.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	14	19	103	30	62	34	48	20	35	42	43	76	410

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	4	1	0	1	1	4	2	3	0	2	0	0	3

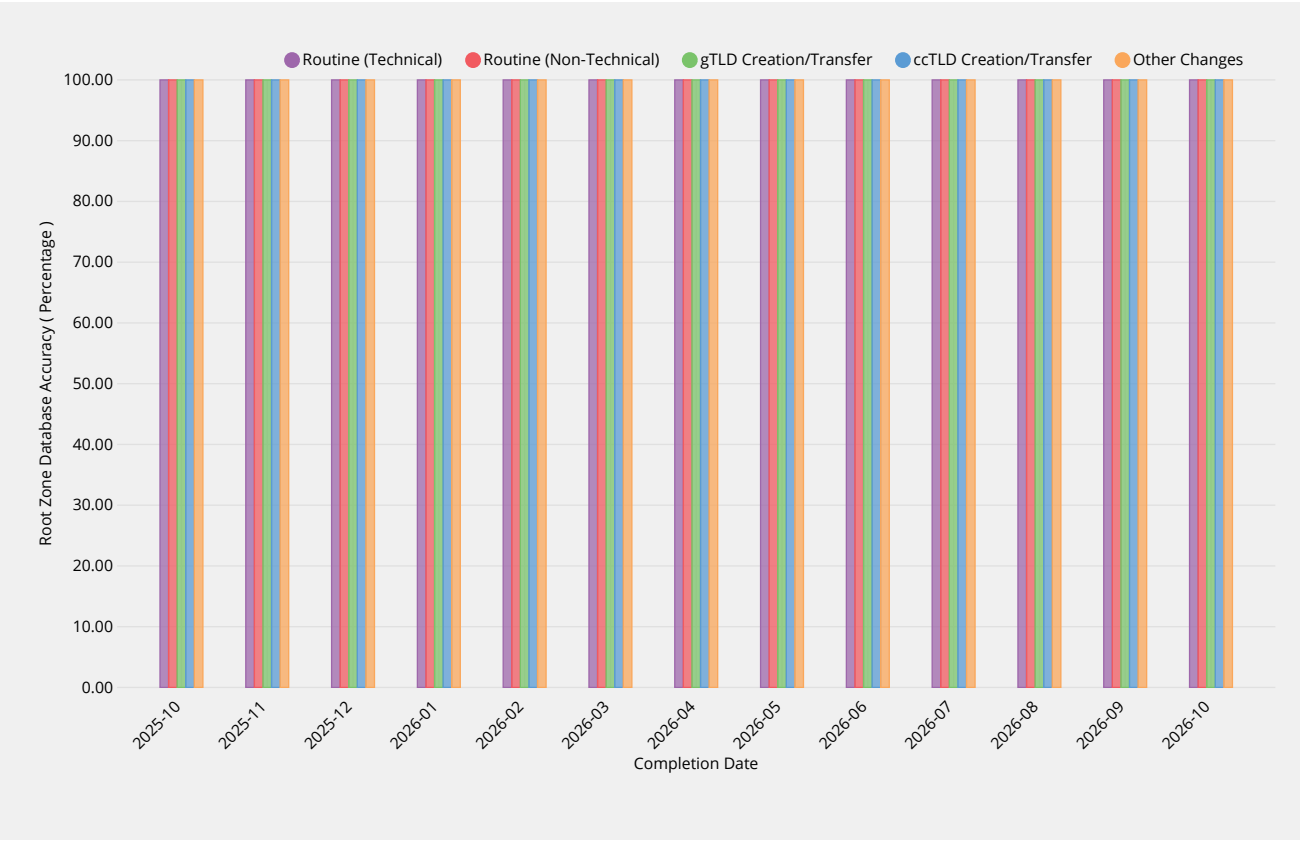
ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	1	0	0	0	0	0	0	0	1	0	0	0

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Request Count	2	0	3	0	2	0	0	1	0	0	2	5	5

Root Zone Database

Root Zone Database is correctly updated in accordance with change request.



Routine (Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	14	19	103	30	62	34	48	20	35	42	43	76	410

Routine (Non-Technical)	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	260	41	62	19	9	83	50	16	30	26	22	35	20

gTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	4	1	0	1	1	4	2	3	0	2	0	0	3

ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

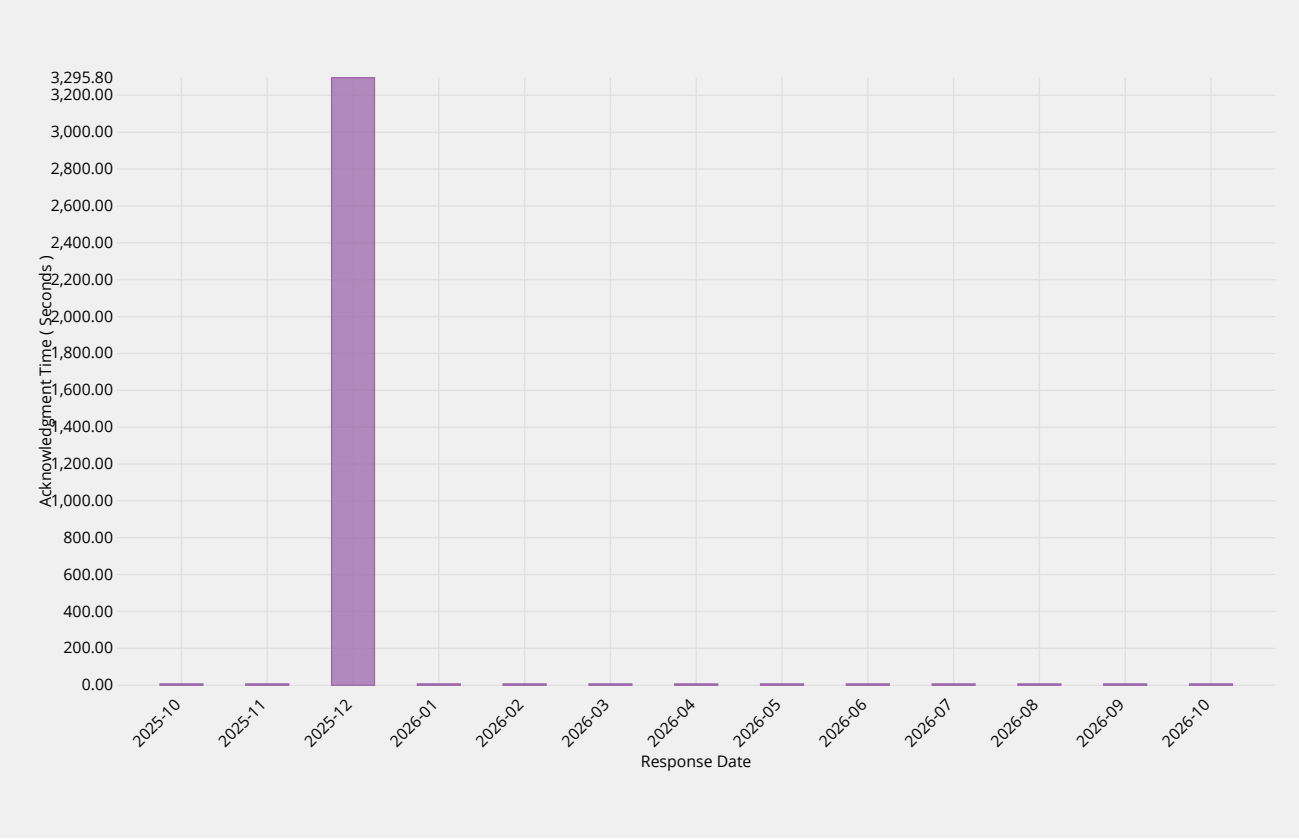
ccTLD Creation/Transfer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	1	0	0	0	0	0	0	0	1	0	0	0

Other Changes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	2	0	3	0	2	0	0	1	0	0	2	5	5

Enquiry Processing

Time to acknowledge

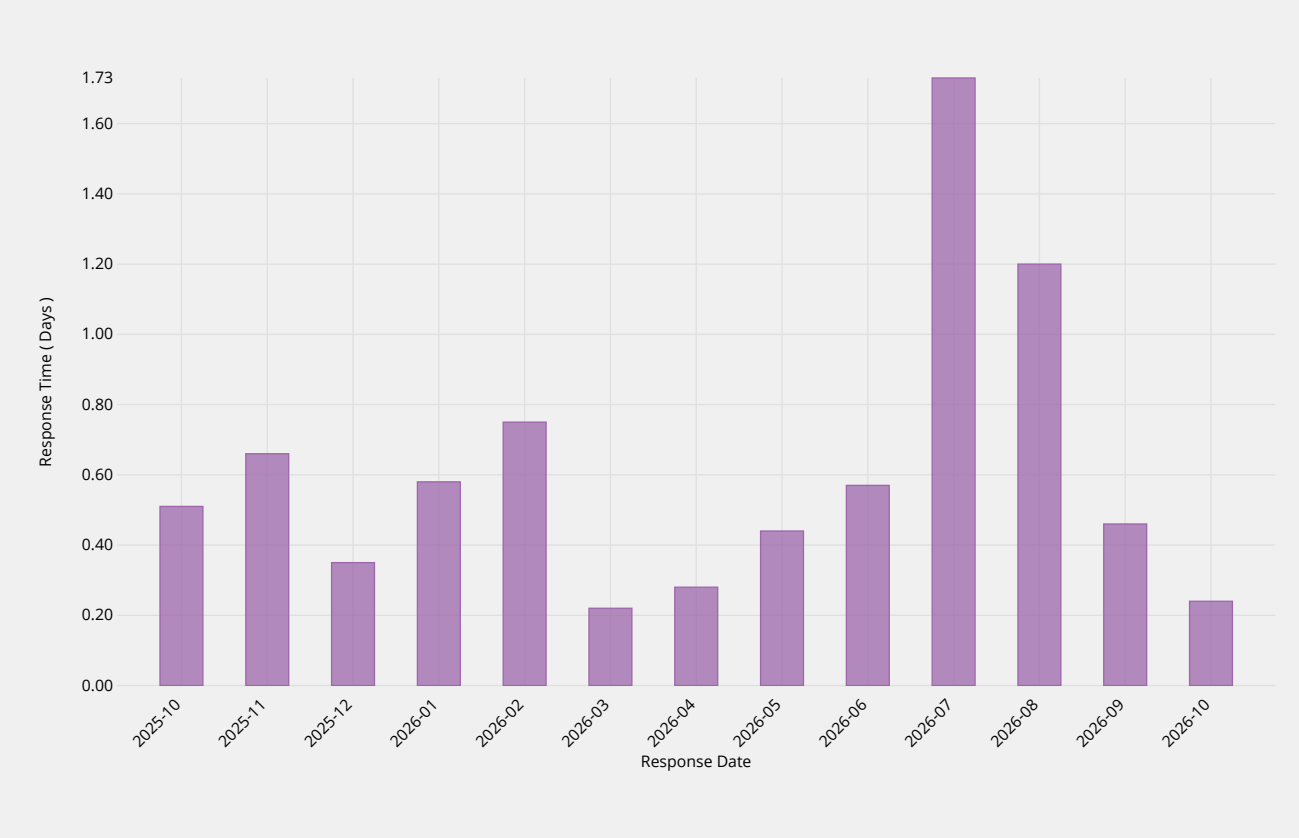
Time taken to send initial acknowledgement of a receipt of a general enquiry pertaining to root zone management but not pertaining to interactions in a change request context.



Manual Enquiries	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Acknowledgment Time	1.00s	1.30s	13182.60s	0.00s	0.70s	1.00s	0.60s	1.00s	1.00s	0.55s	0.80s	1.00s	0.35s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Acknowledge Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acknowledgment Count	12	8	5	3	7	66	9	11	15	10	5	13	14
Mean Time	0.17s	0.25s	3295.80s	0.00s	0.14s	0.12s	0.11s	0.18s	0.33s	0.10s	0.20s	0.15s	0.07s
Shortest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Longest Time	1.00s	2.00s	16478.00s	0.00s	1.00s	1.00s	1.00s	2.00s	1.00s	1.00s	1.00s	1.00s	1.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.37s	0.66s	6591.10s	0.00s	0.35s	0.33s	0.31s	0.57s	0.47s	0.30s	0.40s	0.36s	0.26s

Time to initial response

Time taken for staff to respond to enquiry, either in part or in whole.



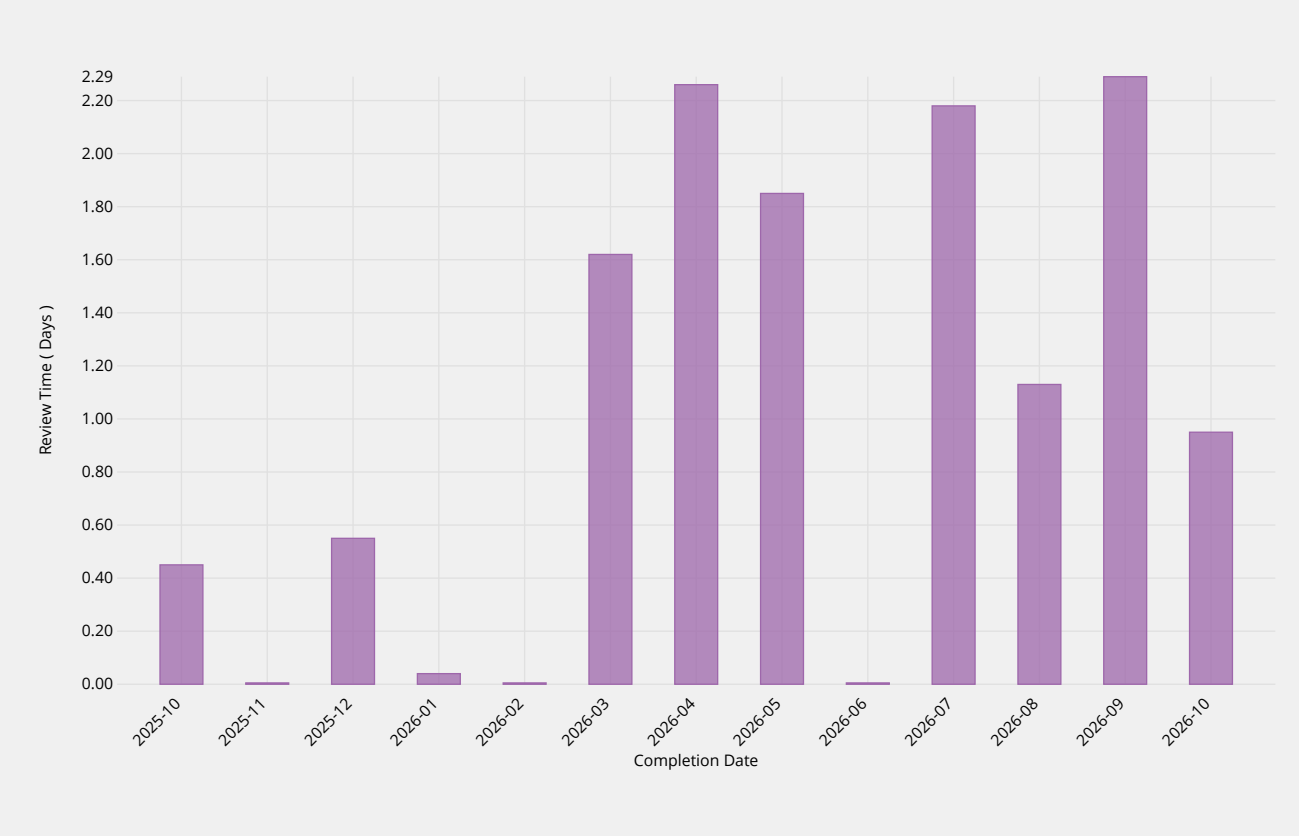
Manual Enquiries	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Response Time	1.02d	1.50d	0.84d	1.19d	2.16d	0.36d	0.55d	0.69d	1.26d	3.22d	2.79d	1.38d	0.66d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	8	7	5	3	7	63	8	11	14	9	4	13	14
Mean Time	0.51d	0.66d	0.35d	0.58d	0.75d	0.22d	0.28d	0.44d	0.57d	1.73d	1.20d	0.46d	0.24d
Shortest Time	0.11d	0.04d	0.01d	0.11d	0.01d	0.01d	0.03d	0.00d	0.01d	0.13d	0.13d	0.01d	0.01d
Longest Time	1.58d	2.37d	1.06d	1.44d	4.65d	0.78d	0.56d	1.30d	1.37d	13.06d	3.76d	1.65d	0.94d
Median Time	0.35d	0.40d	0.12d	0.19d	0.03d	0.21d	0.26d	0.33d	0.45d	0.24d	0.46d	0.37d	0.15d
PStDev Time	0.46d	0.77d	0.40d	0.61d	1.60d	0.15d	0.24d	0.33d	0.41d	4.01d	1.48d	0.52d	0.28d

Label Generation Rulesets

Review Time

The time it takes for staff to review a submission and either agree that it is well-formed or send it back

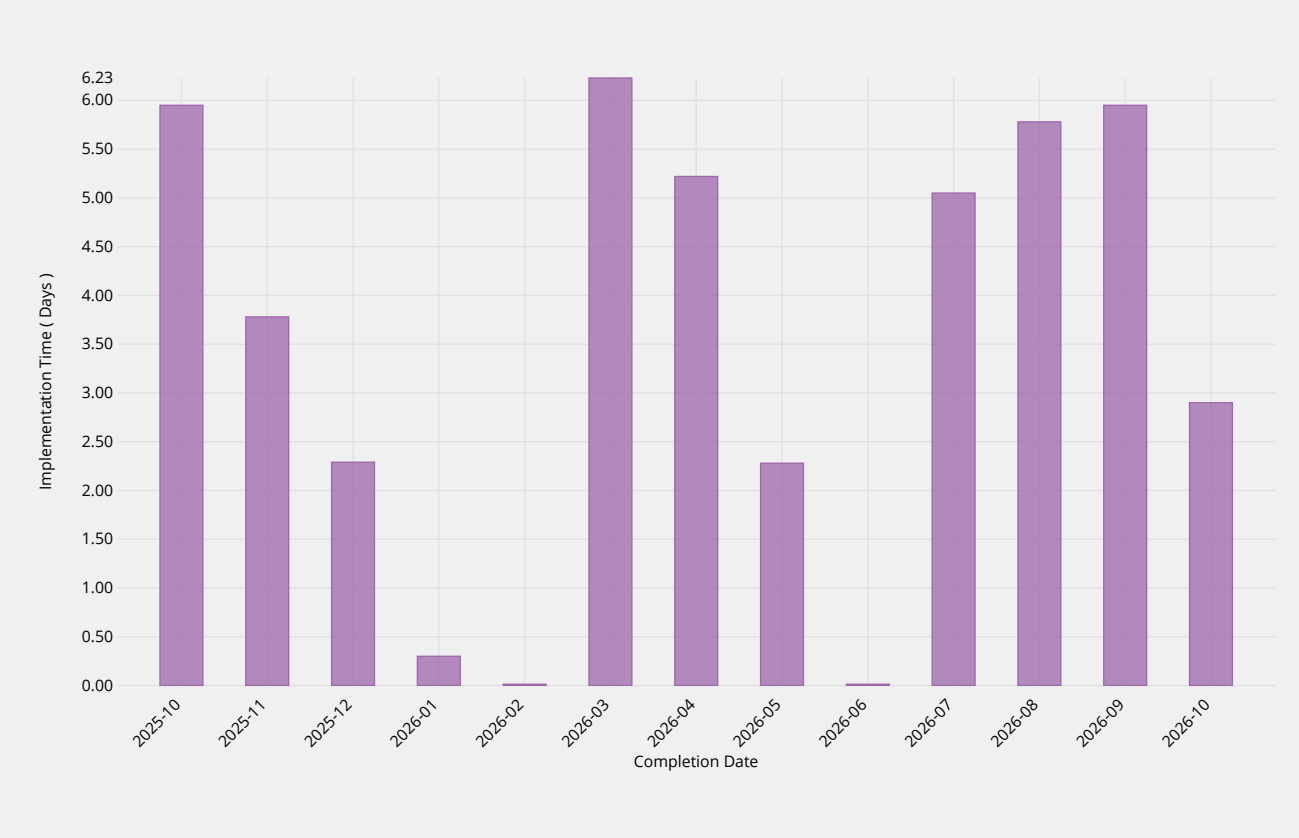
for remediation.



Review Time	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Review Time	0.45d	0.00d	0.55d	0.04d	—	1.62d	2.26d	1.85d	—	2.18d	1.13d	2.29d	0.95d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Review Count	1	1	1	1	0	1	12	2	0	10	4	3	2
Shortest Time	0.45d	0.00d	0.55d	0.04d	—	1.62d	0.45d	1.20d	—	0.46d	0.06d	1.04d	0.08d
Longest Time	0.45d	0.00d	0.55d	0.04d	—	1.62d	2.26d	1.93d	—	2.18d	1.13d	2.36d	1.04d
Median Time	0.45d	0.00d	0.55d	0.04d	—	1.62d	1.50d	1.56d	—	1.30d	1.13d	1.98d	0.56d
PStDev Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.64d	0.36d	—	0.65d	0.46d	0.55d	0.48d

Implementation Time

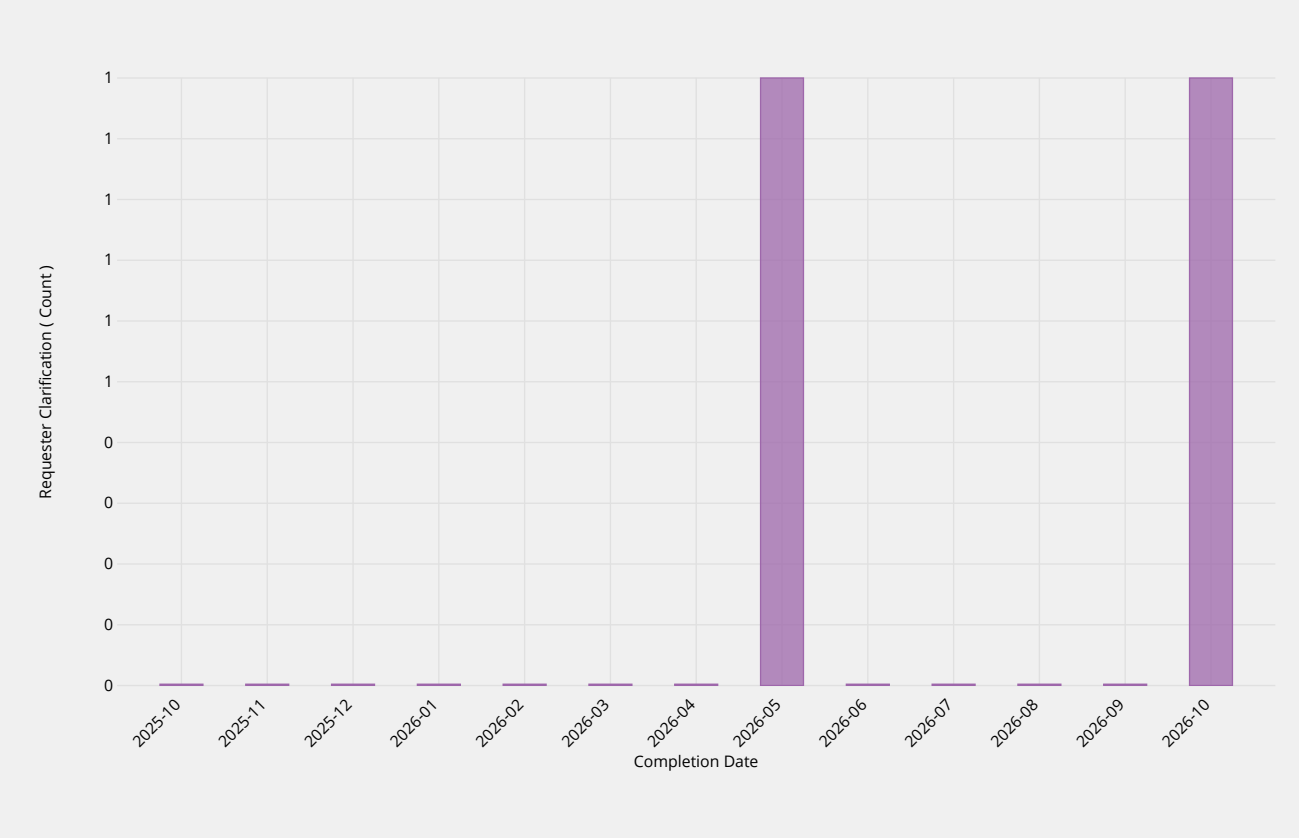
Time it takes for staff to publish a change once it meets all requirements.



Implementation Time	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Implementation Time	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.22d	2.28d	—	5.05d	5.78d	5.95d	2.90d
Monthly Threshold	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	1	1	1	1	0	1	12	2	0	10	4	3	2
Shortest Time	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.20d	2.26d	—	1.53d	5.36d	5.39d	0.22d
Longest Time	5.95d	3.78d	2.29d	0.30d	—	6.23d	6.07d	2.29d	—	6.10d	5.96d	5.99d	3.20d
Median Time	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.21d	2.27d	—	3.78d	5.36d	5.75d	1.71d
PStDev Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.24d	0.01d	—	1.44d	0.26d	0.25d	1.49d

Requester Clarification

The number of times a clarification or remediation was required from the requester.

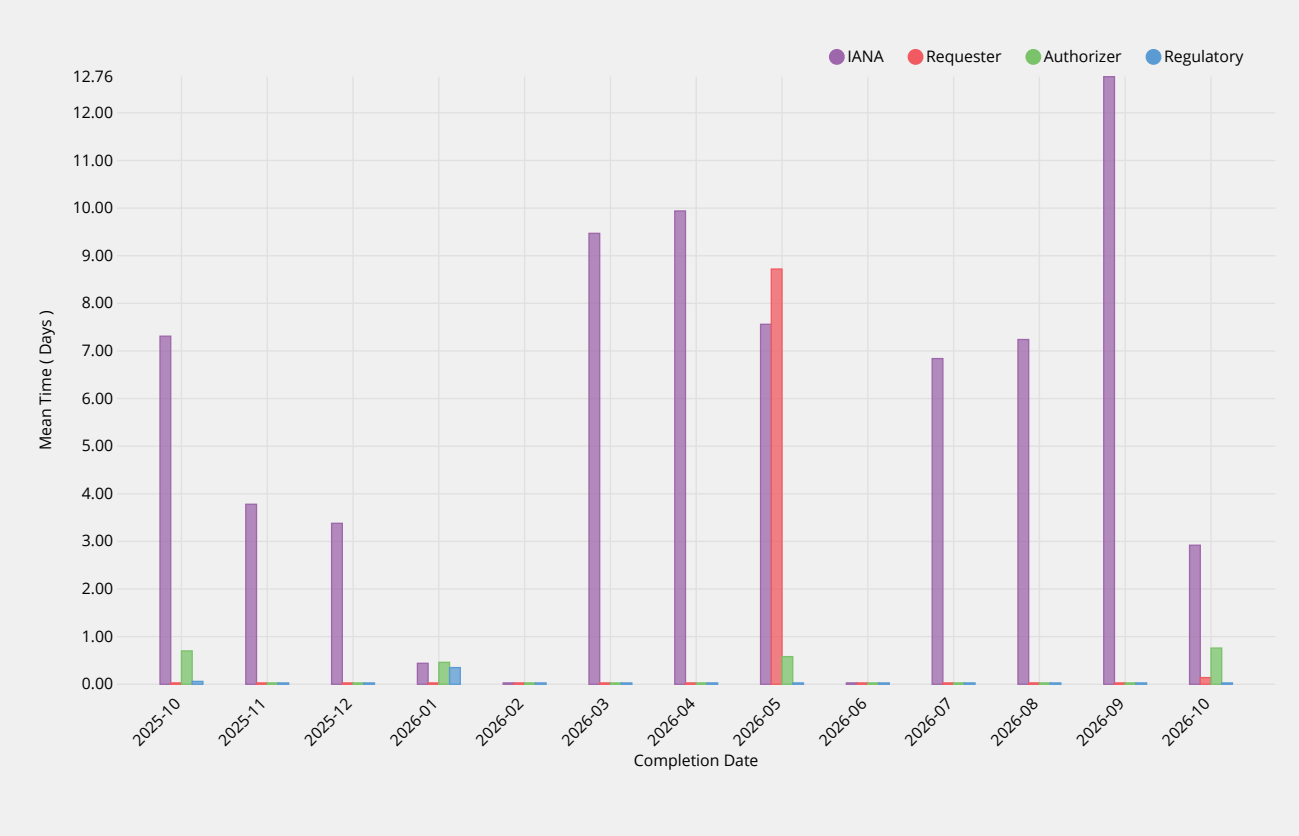


Requester Clarification	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Count	0	0	0	0	—	0	0	1	—	0	0	0	1
Request Count	1	1	1	1	0	1	12	2	0	10	4	3	2
Shortest Clarification	0	0	0	0	—	0	0	0	—	0	0	0	0
Longest Clarification	0	0	0	0	—	0	0	1	—	0	0	0	1

Time per Actor

Average time taken for staff processing, requester clarification, administrative contact authorization and

regulatory checks.



IANA	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Mean Time	7.31d	3.78d	3.38d	0.44d	—	9.47d	9.94d	7.56d	—	6.84d	7.24d	12.76d	2.92d
Review Count	1	1	1	1	0	1	12	2	0	10	4	3	2
Shortest Time	7.31d	3.78d	3.38d	0.44d	—	9.47d	6.54d	7.09d	—	4.13d	6.09d	9.56d	0.55d
Longest Time	7.31d	3.78d	3.38d	0.44d	—	9.47d	13.66d	8.04d	—	11.49d	7.62d	15.88d	5.29d
Median Time	7.31d	3.78d	3.38d	0.44d	—	9.47d	10.79d	7.56d	—	5.79d	7.62d	12.85d	2.92d
PStDev Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	2.46d	0.47d	—	2.90d	0.67d	2.58d	2.37d

Requester	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Mean Time	—	—	—	—	—	—	—	8.72d	—	—	—	—	0.14d
Review Count	0	0	0	0	0	0	0	1	0	0	0	0	1
Shortest Time	—	—	—	—	—	—	—	8.72d	—	—	—	—	0.14d
Longest Time	—	—	—	—	—	—	—	8.72d	—	—	—	—	0.14d
Median Time	—	—	—	—	—	—	—	8.72d	—	—	—	—	0.14d
PStDev Time	—	—	—	—	—	—	—	0.00d	—	—	—	—	0.00d

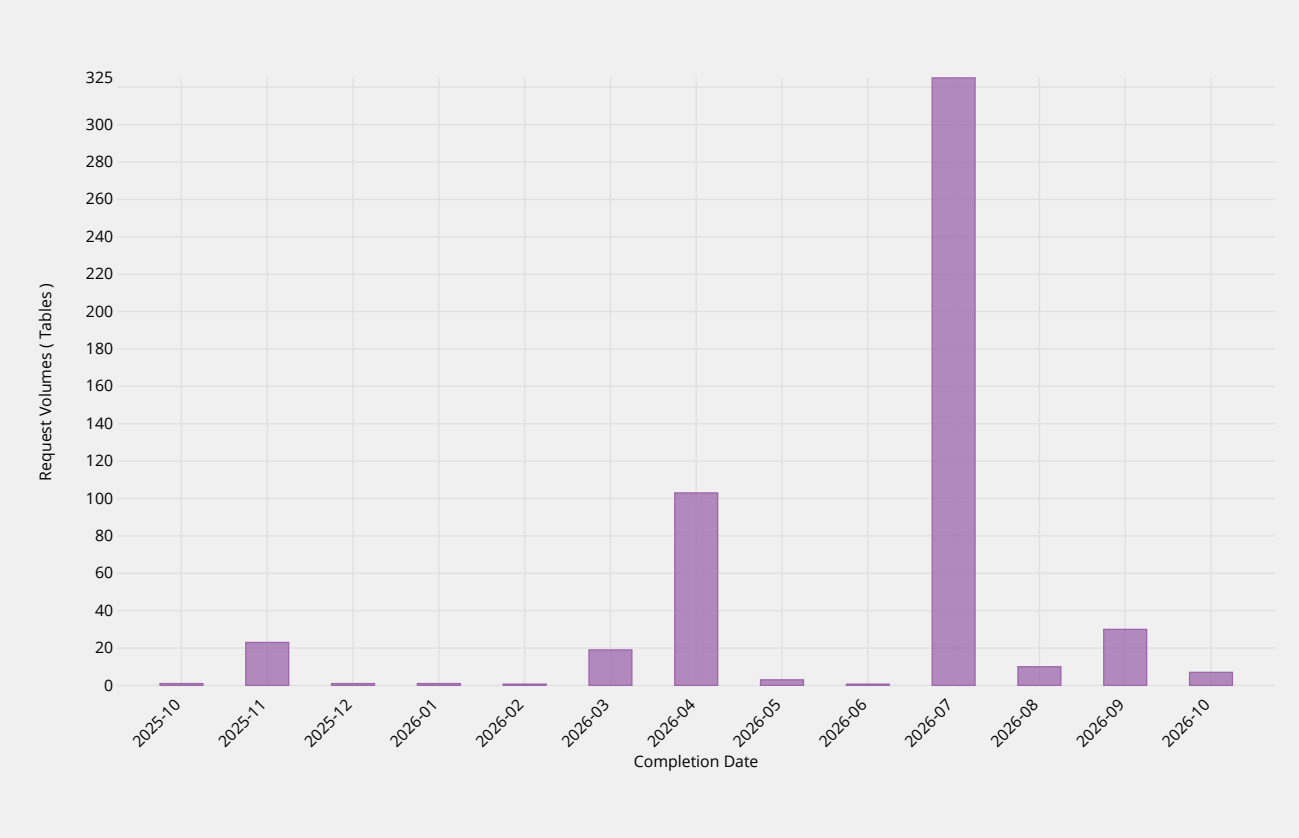
Authorizer	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Mean Time	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—	—	0.76d
Review Count	1	0	0	1	0	0	0	1	0	0	0	0	1
Shortest Time	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—	—	0.76d
Longest Time	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—	—	0.76d
Median Time	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—	—	0.76d
PStDev Time	0.00d	—	—	0.00d	—	—	—	0.00d	—	—	—	—	0.00d

Regulatory	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Mean Time	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—	—	0.01d
Review Count	1	0	0	1	0	0	0	1	0	0	0	0	1
Shortest Time	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—	—	0.01d

Regulatory	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Longest Time	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—	—	0.01d
Median Time	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—	—	0.01d
PStDev Time	0.00d	—	—	0.00d	—	—	—	0.00d	—	—	—	—	0.00d

Request Volumes

Total number of LGRs added or modified.



Request Volumes	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09	**2026-10**
Total LGRs Processed	1	23	1	1	—	19	103	3	—	325	10	30	7
Request Count	1	1	1	1	0	1	12	2	0	10	4	3	2
Average LGRs per Request	1	23	1	1	—	19	9	2	—	32	2	10	4
Smallest per Request	1	23	1	1	—	19	1	1	—	1	2	2	1
Largest per Request	1	23	1	1	—	19	11	2	—	196	4	20	6

Definitions

Service Definitions

While there are many different ways change requests can be categorized, the key areas of distinction between different processing types for the purposes of metrics are as follows:

- **Category I (Routine updates impacting Root Zone File)** — Routine change requests that alter the technical data published in the DNS root zone (e.g. changes to NS records, DS records and glue records) . For these changes the process requires IANA, both pre- and post-transition, to engage third parties to implement, publish and distribute changes in the root zone file.
- **Category II (Routine updates not impacting Root Zone File)** — Routine change requests that do not alter the DNS root zone file (e.g. contact data and metadata). These changes do not engage third parties as part of implementation, and therefore will have a materially different processing timeframe.
- **Category III (Creating or Transferring a gTLD)** — Requests to create ("delegate") or transfer ("redelegate" or "assign") a generic top-level domain. These changes require additional processing by IANA to ensure policy and contractual requirements are met associated with a change of control for the TLD. While the key processing is performed elsewhere within ICANN, the IANA processing is significant and therefore distinguishes this type of request from a routine change request.
- **Category IV (Creating or Transferring a ccTLD)** — Requests to create or transfer a country-code top-level domain. These changes require additional processing by IANA to ensure policy requirements are met. This processing is performed by IANA staff, and includes performing additional analysis on the change request, producing a report, and having that report reviewed externally (including verification that all existing registration data has been successfully transferred from the old to new Registry operator). This processing is significant, and is normally substantially longer than a routine change request, and therefore should be distinguished.
- **Category V (Other change requests)** — Other non-routine change requests. IANA is required to process change requests that may have special handling requirements, or require additional documentary evidence or additional clarifications from the customer or third parties, that do not afford them the ability to automate. These scenarios include, but are not necessarily limited to:
    i. Customers that require requests to be handled outside the online self-service platform, such as those lodging change requests through the exchange of postal mail;
    ii. Customers that have placed special handling instructions on file with IANA, or have otherwise asked for special handling for a request that deviates from the normal process, that must be executed manually by IANA staff;
    iii. Unique legal or regulatory encumbrances that must be satisfied that require additional processing;
    iv. Removing a TLD from service (e.g. retirement or revocation);
    v. Changes that relate to the operation of the root zone itself, including changing the Root Key Signing Key, altering the set of authoritative name servers for the root zone (e.g. the "root servers"), and changes to the "root hints" file.

Field Definitions

The fields in the preceding tables are as follows:

- **Process.** The business process that IANA is requested to perform.
- **Metric.** The individual metric that will be measured as part of the completion of the business process.
- **Target.** The specified target for each individual change request.
- **Type.** Whether the target specified is a minimum target (compliance must not be less than the target) or a maximum target (compliance must not be more than the target).
- **Breach.** The percentage limit of change requests within the specified period that fail to meet the metric, which if reached is deemed a breach in the SLE.
- **Period.** The period over which SLE compliance is measured.